

1996-2011

REPORT



CCC CREATIVE CENTER



KYIV 2012

**CCC CREATIVE CENTER**

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CCC CREATIVE CENTER



Dear Friends, Colleagues, Partners, Supporters and Readers! We are happy to introduce a report on 16 years of activities of the CCC Charity Fund. Every Ukrainian citizen when he/she turns 16 receives a passport. That makes a person feel more like an adult and makes an individual more responsible for his/her actions. For any non-governmental organization, especially a Ukrainian one, 16 years stand not only for maturity but also imply the significance of the organization and the work it does for many people.

It feels like only yesterday the initiative group discussed the best type of registration, goal and areas of activities, management structure, how to use the best international practices of the organizational management, what the organization would do and who it would target, who to cooperate with and how to raise funds. We were exposed to knowledge and experience of international experts and programs, highly skilled lawyers and Ukrainian organizations, friends and relatives. But without friendly and professional and at times provocative advice from Charlotte Watson and Fleming Heegaard we would not have become the team you know today. These two individuals have not only contributed to creation and development of our Foundation but they continue to diligently participate in the development of a strategic vision and priorities of the CCC. The experience of Charlotte and Fleming in the implementation of various international assistance programs in different countries of the world and own charity engagement in the United States help the CCC become effective, professional and responsible organization. Commitment and sincere engagement of a few other people have had an impact on the CCC development. Among them is Shannon Lauder from Charles Stuart Mott Foundation. Shannon's trust, wisdom, good advice and connections helped the CCC become a part of the European civil society and create professional and high quality services. Tim Gold and Sven Holder helped the Creative Center understand how the Delegation of the European Union operated, what values, priorities and approaches it adhered to. They have done it by demonstrating how democracy and its values work on their personal examples and not just giving lectures and consultations. During many years Larisa Tatarinova assisted us with building a professional team. She would help the organization with the selection and focus of the areas of activities. She was a good old friend of the head of the CCC. It is impossible to recall all people who have contributed to development, growth and advancement of the CCC Creative Center with their friendly attitude and a kind word of support, timely advice and sound criticism, sincere participation and interest. Many thanks to you all!

Over 16 years the CCC Creative Center has had its ups and downs. They made us both proud of our success and sad and angry at times. But most importantly they taught us to keep on moving, achieve our objectives, be compassionate and set even higher goals. New steps, important accomplishments, inspiring meetings, a day-to-day routine awaits us next. I would like to thank all members, colleagues, partners, donors and supporters for being with us all these 16 years. We invite you to achieve new success together with the CCC. We will be able to create a great atmosphere and build a new country only by uniting our efforts.

Wishing you happiness, success and excited work!

Sincerely Yours,
Lyubov Palyvoda,
CCC President



It's not easy to be impartial when you look back at the history of an organization, especially if you are part of the organization and the organization is part of your life. You are tempted to evaluate something that took place one or ten years ago. That's why the authors of the publication produced on the occasion of the 15th Anniversary of the CCC Creative Center have given the right to make conclusions to the readers. We tried to trace the beginning of the civil society movement in Ukraine via the history of the organization with the help of archive documents, testimonials from members, friends and partners of the CCC.

16 years are not even considered as the lawful age. According to the age classification, this is youth with its black and white thinking and heartthrob! Black and white thinking when it comes to ambitious plans and love with the work that occupies a big part of your life...I am a person that truly believes that it is impossible to be instrumental to people unless you are committed to them and feel respect and love for them.

During 16 years, which were not easy, the CCC worked its way up from an organization that is not indifferent to the civil society, to the organization that cares for civil society.

Dear friends, may motivation, patriotism, knowledge, creativity, openness, respect and love for people generated by the corporate spirit and professionalism of the team of the CCC Creative Center inspire us, our partners for the next 116 years to be creative, sympathize, hope, dream and long for the fulfillment of hopes of people we are working for together.

Halyna Kazachkowska,
CCC Head of the Board



The CCC Creative Center has already been walking its way for 16 years now assisting the civil society in Ukraine. This may not seem like a long time. However, in our circumstances it is quite a considerable age for a Ukrainian non-governmental organization.

All these years civil society organizations received help and support from the CCC to build their capacity and fulfill initiatives that were beneficial for the society. We hope that our efforts, knowledge and advanced experience have encouraged the local non-governmental organizations to move forward.

The CCC has not neglected numerous local communities that have proved to be reliable partners. Thanks to our joint efforts, citizens became catalysts of positive social changes in their villages, towns and cities. New opportunities and resources for development were made available to the communities.

Over the years the CCC expanded its contacts with other non-governmental organizations from Europe, the US and the CIS countries. The organization actively participated in the programs initiated by the European Union. It all made the voice of the Ukrainian civil society louder and its strength more visible and as a result, many useful initiatives were implemented for the sake of the country.

I hope that people will appreciate and see the true value of the CCC's successes and accomplishments. I am positive that the professional and effective performance of the entire team that meets modern challenges will enable the CCC to continue its hard work on civil society development and the development of the entire country.

Volodymyr KUPRIY
CCC Executive Director



1996

EVENT OF THE YEAR

In 1996 Counterpart Creative Center (CCC) was registered as a Charity Foundation and as a subsidiary of the Counterpart International in Ukraine.

The organization had its first experience with writing own projects, it conducted its first negotiations with donors and received its first grants that year. The CCC trainers started developing and delivering first trainings to non-governmental organizations. The first strategic plan was adopted. It outlined priority areas in organizational development for 1997.

The CCC trainers prepared the first 10 training modules for non-governmental organizations on the following topics: NGO Management, Leadership in an Organization, Effective Negotiations, Strategic Planning, Public Awareness Campaigns, HR-Management, Conflict Resolution and others.



NEW PROJECTS

- ▶ Training and Technical Assistance to Ukrainian NGOs (1996-1997): 1996-1997 funded by Charles Stuart Mott Foundation
- ▶ TACIS Democracy Program Micro-Projects Facility: 1996-1999 funded by the Delegation of the European Commission in Ukraine
- ▶ Training and Technical Assistance to Ukrainian NGOs Resource Centers: 1996-1997 funded by the Renaissance Foundation, Eurasia Foundation and Charles Stuart Mott Foundation.



TRAINER'S STORY

Oksana Matusiak

I am confident that my life has changed since I joined the CCC. There I found a team of like-minded people and received more possibilities to influence civil society building in our country. Before joining the CCC I tried to work with those issues in Prosvita (Education) Association in the city of Lviv. Thanks to the CCC I am now experienced in training and consulting work, I have learned how to conduct and develop workshops. I find this experience priceless. As a member of the CCC team I am able to advance my professional skills on a regular basis and deliver trainings and consultations to other civil society organizations in Ukraine.

My private life also benefits from communication with my colleagues. I have received advice and support from the leadership of the organization and colleagues over the years.

I believe that CCC will always understand me. I am positive that together we can do a lot for each of us, members of the CCC, in particular, and for Ukraine in general.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The CCC conducted the needs assessment among the Ukrainian non-governmental organizations at the request of the international donor organizations. Based on the findings of the needs assessment the CCC trainers developed and conducted a training program. Representatives of 19 resource centers from various regions of Ukraine participated in workshops on Strategic Planning, NGO Management, Training of Trainers and HR-Management.

GRANT PROGRAM ADMINISTRATION

The CCC gained its first experience with grant program administration. In November 1996 the organization signed a contract with the Delegation of the European Commission in Ukraine to administer micro-projects within the TACIS Democracy Program. The goal of the Program was to advance knowledge of NGOs about democratic practices at the local and national levels, to support the activities of non-governmental organizations that promoted the development of pluralistic democratic societies, to equip professional groups and associations of citizens with specific and concrete knowledge and skills on democratic practices and basics of the rule of law. The winners of the program were 17 non-governmental organizations. The CCC ensured the administration of the full grant cycle, i.e. projects selection, monitoring, consulting and support of the grant beneficiaries, report checking. The organization also provided relevant trainings to the grant beneficiaries.





1997

EVENT OF THE YEAR

The CCC conducted its first independent study on institutional capacity of Ukrainian NGOs.

Around 476 non-governmental organizations took part in the study. The assessment helped collect initial information about the institutional capacity of civil society organizations, their financial situation and available assets, areas of activities, interaction with other sectors of the society. New training modules were developed in accordance with the findings of the study.



ON-GOING AND NEW PROJECTS

- ▶ Women's Enterprise Development Program in Ukraine: 1997-1998 funded by the United States Agency for International Development (USAID) in partnership with the NIS-US Women's Consortium and Counterpart International, Inc
- ▶ NGO Training Project: 1997 funded by the United Nations High Commissioner for Refugees (UNHCR)
- ▶ Training Program for Women in Georgia: 1997 funded by the Save the Children Foundation (Georgia)
- ▶ Training Program for Women in Belarus: 1997 funded by Fresno University
- ▶ Publication of Handbook for Non-governmental Organizations in Ukraine: 1997 funded by the Renaissance Foundation and Eurasia Foundation
- ▶ Ukraine NGO Training and Library Project: 1997-1998 funded by Charles Stuart Mott Foundation
- ▶ NGO's Dialogue: 1997-1998 funded by the Phare Democratic Program and TACIS, in partnership with EuroCom e.V. (Germany) and International League of Children and Youth Rights Protection NGO, Zakhyst (Protection) NGO, Credo NGO and GURT Resource Center for the NGO Development
- ▶ Professional Knowledge and Skills to NGOs: 1997-1999 funded by the Carpathian Euroregion Fund in partnership with the Center for Civil Initiatives
- ▶ Counterpart Alliance for Partnership Program: 1997-1998 funded by the United States Agency for International Development (USAID) in partnership with the Children Christian Fund, Salvation Army, ELWYN Institute and International Center for Not-for-Profit Law (ICNL) (All are American organizations).

TRAINER'S STORY

Andriy Vysbniak

I have many times asked myself: What if fate did not bring me together with the CCC back in 1994 (at that time Counterpart)?

Perhaps I would have worked as a teacher of history or even would have been a civil servant... Would have been happy to go on a business trip or vacation somewhere far from my hometown... Would have been jealous when reading about successful non-governmental organizations and people who work there...

I thank my lucky stars that during the last 16 years I have had a chance not only to grow professionally, to be a pro-active representative of the third

sector but also to be a member of the best team of trainers in Ukraine...

Over the years, I had a possibility to work almost in all regions of Ukraine and in many CIS countries. Thanks to my cooperation with the CCC I have developed as a personality, have become a good trainer and a professional in the development of civil society organizations.

I am proud to be a part of the CCC and I feel I contribute to the development of the civil society in Ukraine together with a team of like-minded people!



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The CCC participated in the Counterpart Alliance for Partnership Program (CAP). Under the Program it delivered workshops to non-governmental organizations in Ukraine and Belarus. The workshops covered the following topics: Project Writing, Strategic Planning, Financial Manage-

ment, HR-Management and Work with Volunteers, Conflict Resolution, Basics of NGO Sustainability, Program Evaluation, Interaction with Public Authorities and Mass Media and others. During July – December 1997 the CCC trainers conducted 43 trainings to NGOs from Ukraine and Belarus. Around 30 organizations prepared own projects and received funding from the CAP Program.

The organization also provided trainings to non-governmental organizations that worked with minorities and migrants with the support of the United Nations High Commissioner for Refugees (UNHCR). Non-governmental organizations from the cities of Kyiv, Odesa, Simferopol, Uzhgorod, Dnipropetrovsk and Vinnytsa participated in the trainings. There were 8 organizations in total. During six months the CCC trainers delivered 8 workshops on Project Writing, NGO Management, Public-Business Relations, Work with Volunteers, Conflict Resolution, Social Enterprise, Strategic Planning, Basics of NGO Sustainable Development. As a result, the NGOs leaders introduced necessary changes to the overall management in the organizations, improved the internal processes and adjusted the missions. Those changes made further cooperation with the UNHCR more effective.





1998

EVENT OF THE YEAR

The CCC introduced the publication of the Donor Organizations Handbook for NGOs.

In 1998 the organization published a brochure on Handbook of Donor Organizations and Charity Programs Operating in Ukraine and CIS Countries. The publication was printed in Ukrainian, Russian and English languages. It provided information about 20 international donor organizations that were present in Ukraine, terms and conditions and deadlines of calls for proposals/competitions, areas of activities of NGOs that had enjoyed the support of the donor organizations, application forms, submitting order and further processing procedures. The CCC prepared and distributed 7 editions of Donor Organizations Handbook to Ukrainian NGOs with a circulation of approximately 6500 copies in total.



NEW PROJECTS

- ▶ Support to Ukrainian NGO Named Housing and Municipal Reform Center: 1998 funded by the Planning and Development of International Cooperation (PADCO) in partnership with the Urals Center for Housing Reforms (Russia)
- ▶ Study on Ukrainian NGOs: 1998 funded by the United Nations High Commissioner for Refugees (UNHCR)
- ▶ Support to Ukrainian NGOs: 1998 funded by Charles Stuart Mott Foundation in partnership with Czech Organization Named Partners for Democratic Transformations (Czech Republic) and GURT Resource Center
- ▶ Publication of Ukrainian NGOs Reference Book: 1998 funded by the Eurasia Foundation
- ▶ Establishing the Network of NGO Service Centers Working with Refugees: 1998-1999 funded by the United Nations High Commissioner for Refugees (UNHCR)
- ▶ Program of Technical and Training Assistance to Ukrainian NGOs: 1998-1999 funded by the Rule of Law Consortium
- ▶ School of Trainers for Ukrainian NGOs and Evaluation: 1998-2000 funded by Charles Stuart Mott Foundation.



TRAINER'S STORY

Halyna Kazachkowska

My life, perhaps, like the lives of many people who are grateful to the stars for unforgettable meetings and events, has certain moments in bright colors, the moments that stand for periods of personal and professional development.

Meeting with Lyuba Palyvoda was one of the life-changing meetings of my life. I thank her for opening up my potential as a trainer, for learning and training, for friendly attitude and care for other people and business.

The creation of the CCC was important for me, as I have dedicated 16 years of my life to this organiza-



tion. I have found my best friends here; together we have worked on different projects and shared happiness and success. I would like to thank the CCC for the experience in civil life, for incentives to be creative, open and willing to learn and grow.

I would like to thank my friends and colleagues from the CCC for knowledge, sincere friendship and good memories of our joint history, work, today's cooperation and joint plans for future.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

In 1998 the organization started to conduct an annual study on the third sector development with the participation of 600 non-governmental organizations from Ukraine. The goal of the study was to define the sustainability level of the Ukrainian NGOs, in particular, their institutional development, financial status and availability of assets; to define areas of program activities, clients and external relations etc. The study helped identify the main trends in the NGOs' development and assess the needs of the civil society. The CCC uses the data when developing new projects and training services. It also makes it available to donor organizations to develop new programs to support the Ukrainian CSOs.

GRANT PROGRAM ADMINISTRATION

During 1997-1998 the CCC implemented the project funded by the United Nations High Commissioner for Refugees. The goal of the project was to support NGOs working with refugees, asylum seekers and deportees. The UNHCR rendered support to 13 projects initiated by 15 non-governmental organizations. The total budget was 75 453 USD. Within the framework of the UNHCR

Program the Transcarpathian Youth Democratic Union worked on reducing conflicts among various national-cultural organizations operating in the region by building their capacity and ensuring equal access to donor support. The Committee for Children Rights Protection from Kyiv city worked with women and children exposed to domestic violence. The Committee provided consultations and conducted workshops on how to counteract and prevent violence and on how to work with victims of household violence for women, psychologists and teachers.

PROMOTION OF THE DEVELOPMENT OF WOMEN'S ENTERPRISES

The CCC worked with businesswomen from Ukraine, Belarus and Georgia and helped them build skills and knowledge in order to start up and develop own business. In particular, within the framework of the Women's Enterprise Development Program in Ukraine Project 321 Ukrainian businesswomen attended trainings and received methodological and consulting support from the CCC. Over 130 women participating in the project started new businesses or changed the way they used to operate the existing ones. Women participating in the Project created 700 jobs.



1999

EVENT OF THE YEAR

In January 1999, the first CCC Trainer School was organized.

The goal of the school was to provide basic knowledge and skills on how to deliver trainings to adults. Nearly all participants of the School of Trainers of 1999 became active trainers later. They conduct trainings to non-governmental organizations in different regions of Ukraine today. Some participants managed to have become famous trainers and experts on capacity building of the national scale and contributed a lot to the development of the civil society in Ukraine.

“Every person has milestone moments in his or her life. These moments makes us re-assess the past and change the vision of the future. As for me, a training at the First Ukrainian School of Trainers for non-governmental organizations conducted in 1999 by the Counterpart Creative Center and supported by Charles Stuart Mott Foundation was such a moment.”

High professionalism of trainers Andriy and Natalia who conducted the School, excellent organization of the event and remarkable emotional feeling created by the Counterpart Creative Center are the highlights of the event that I tend to recall often now not to mention my colleagues and friends who studied at that wonderful school as well.”

L. Abramov,
Director, Institute of Socio-Cultural Management, Kirovohrad City



NEW PROJECTS

- ▶ Training Support to the Project for Educating Ukrainian Voters: 1999 funded by the Freedom House and the Embassy of Kingdom of Netherlands
- ▶ Training Program for the Staff of the Representative Office of the British Council in Ukraine: 1999 funded by the Representative Office of the British Council in Ukraine
- ▶ Publication of the Legal Education Bulletin: 1999-2000 funded by the Rule of Law Consortium
- ▶ NGO Support Programme of the EU-US Transatlantic Civil Society Initiative for Ukraine: 1999-2001 funded by the Delegation of the European Commission in Ukraine and the Public Affairs Section of the United States Embassy to Ukraine
- ▶ Counterpart Alliance for Partnership Program: 1999-2000 funded by the United States Agency for International Development (USAID) through Counterpart International, Inc.
- ▶ Social Partnership is the Future of the Third Sector: 1999-2001 funded by Charles Stuart Mott Foundation (via the Eurasia Foundation).



TRAINER'S STORY

Oleksiy Koval

In 1996 as I was finishing studies at Zaporizhzh'ya University I came to an understanding that I was good for nothing because I could not do anything... After I sat and thought about that, I realized that I wanted to work in a company that cultivated foreign business culture. Dreams come true! Lyuba Palyvoda and Andriy Vyshniak offered me internship at the CCC. Eight months of regular trips to Kyiv, participation in the preparation of trainings, communication with experienced colleagues and introduction to a wonderful education method such as TRAINING helped me understand that the Ukrainians were not simple. Fun team, joyful communication, joint hard creative work and ideas to improve the life of my Motherland just conquered my heart!

Then I won a grant and went to the US for internship, I would conduct trainings, give consultations, facilitate, old interviewed, go on business trips, write reports and...build my own business. Thanks to my new experience gained at the CCC me and my wife Olena (who participated in the CCC School of Trainers) managed to set up a network of private English courses as a franchise in the city of Zaporizhzh'ya, we introduced a trade mark named HAUDEAMUS, published 4 textbooks. Similar language courses are now operating under our license in Kirovohrad. I would like to thank Lyuba Palyvoda, Andriy Vyshniak, Halyna Kazachkovska and everyone I know – I remember you all and love you. Thank you for the joy I have experienced when working at the CCC!



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The CCC trainers conducted a number of training to build the capacity of NGOs in the field of advocacy. During 1998-1999 around 293 pro-active members from 116 organizations attended trainings on Advocacy and Rights Protection, Lobbying and Coalition Building, Work with Mass Media. The trainings were held in 17 regions of Ukraine.

With the support of the Rule of Law Consortium, the CCC published 10 issues of Legal Education Bulletin in 1999. The publications provided information on donor organizations, updates of the legislation and developments in Ukraine and other countries, new grant programs, trainings, conferences, internships, publications and mass media, presentations of NGOs, letters from readers, methodological materials and legal glossary for public activists. The bulletin was disseminated free of charge among the Ukrainian and foreign human rights organizations.

The CCC experts conducted the first evaluation of the projects implemented by non-governmental organizations. In 1999, the organization evaluated 13 projects funded by the UNHCR within the framework of the network of NGOs service centers for refugees. The CAP Bulletin was also evaluated. The bulletin was published for the CAP Program grant beneficiaries from Ukraine and Belarus. The goal of the evaluation

was to improve the quality of the bulletin and to assess the impact the publication had on civil society development.

GRANT PROGRAM ADMINISTRATION

Under the EU-US Transatlantic Civil Society Initiative for Ukraine Grant Programme funded by the Delegation of the European Commission in Ukraine and the Public Affairs Section of the United States Embassy to Ukraine 54 projects of local civil society organizations from all regions of Ukraine were supported. Within the framework of the Program the Green World Oblast Organization from Mykolaiv worked in the communities located close to the South-Ukrainian Nuclear Station. The organization conducted an environmental monitoring of territories, published the findings and presented them to the respective authorities. The organization held meetings with the local citizens to provide consultations on how to avoid the harmful radiation and how the citizens could ensure the implementation of their rights for clean environment.

The Human Right Defender Committee from Mykolaiv City organized initiative groups that represented the inhabitants of apartment buildings. The Mykolaiv Local Building-Utilities Administrator Office #17 in cooperation with one of the initiative groups introduced security in some apartment buildings that eventually improved the interior of the entrances and made the local citizen feel more secure. Besides, an office of a general practitioner was opened in one of the apartment buildings that made health care services more available to local citizens.



2000

EVENT OF THE YEAR

In April 2000 a meeting of all offices, programmes and representative offices of the international organization Counterpart International took place in Washington (USA).

Representatives from over 30 countries shared their achievements and successes in civil society development. The Counterpart Creative Center was acknowledged as the best organization that managed to bring the most impressive results of all the activities among the Counterpart International in the world. The representatives of the network highly evaluated the professionalism of the Ukrainian team, the contribution of the organization to the development of civil society in the country and dissemination of the innovative educational practices for adults among the Ukrainian NGOs.

ON-GOING AND NEW PROJECTS

- ▶ Trainings for NGOs in Partnership with ABA/CEELI: 2000-2001 funded by United States Agency for International Development (USAID) in partnership with the American Bar Association's Central and East-European Law Initiative (ABA/CEELI)
- ▶ Index of Civil Society Development in Ukraine: 2000-2001 funded by CIVICUS (USA) in partnership with the League of Regional Resource Centers for NGOs
- ▶ Support to the NGOs Development: 2000-2001 funded by the Department for International Development of Great Britain (DFID)
- ▶ Initiative to Introduce Changes to the Tax Legislation for the Third Sector in Ukraine: 2000-2001 funded by the World Bank in partnership with the International Non-for-Profit Law Center
- ▶ Program of Small Projects of the European Initiative for Democracy and Human Rights Protection: 2000-2002 funded by the Delegation of the European Commission in Ukraine
- ▶ CAP News: 2000 – 2002 funded by Counterpart Alliance for Partnership Program (CAP)
- ▶ Ukrainian NGO Trainer Association and Evaluation Project: 2000 -2002 funded by Charles Stuart Mott Foundation
- ▶ Mariupol Environmental Initiative: 2000-2005 funded by United States Environmental Protection Agency (US EPA) in partnership with Counterpart International, Inc

TRAINER'S STORY

Andriy Zaluzhnyi

My way to the third sector is like a lucky coincidence of various circumstances – at first in 2000 thanks to nice people I ended up attending a number of trainings for newly established NGOs in the city of Lviv. The CCC trainers conducted those trainings. When the trainings were over, I was lucky again – I was recommended to take part in the CCC School of Trainers.

Before joining the CCC School of Trainers I had some professional successes and achievements as a teacher – I used to work as a deputy principle at one of the grammar schools in Lviv. However all the time I felt like life was not right...And only after the trainings at the CCC School of Trainers and upon receiving an invitation to join the team

of the CCC trainers, I understood that I had been right – life could be different. The work in the team of trainers helped me grow and develop. I had a chance to meet many interesting organizations from different parts of Ukraine and build good relations with their representatives.

As a trainer, I try to contribute with new ideas, experience and interesting proposals to the CCC's work.

The CCC means a special spirit, aura and atmosphere.

In our everyday life, we, CCC trainers, are average citizens of our country, bearers of duties and responsibilities (if you happen to have them)

GRANT PROGRAM ADMINISTRATION

Under the EU-US Transatlantic Civil Society Initiative for Ukraine Grant Programme the Crimean Center of Independent Political Analysts and Journalists conducted public monitoring of freedom of speech in Crimea. The experts from the organization monitored and made public cases when freedom of speech was violated and suppressed and the rights of journalists were not observed; they produced Freedom of Speech in Crimea Bulletin, started a respective webpage. The findings of the monitoring were published and presented to the relevant public authorities.

Ternopil City Women Club named Renaissance of Nation received a grant to promote women's participation in the community life. Your Rights Gazette was produced on an annual basis; it served as a platform to highlight problems and issues related to women's rights. A number of public events were organized to increase the public awareness about women's problems. The Position Club was established to promote gender equality.

Within the framework of the Support to NGOs Development Project Caritas Foundation from Sokal town promoted healthy sex behavior among the teenagers in the district; it helped youth to get prepared for family life, provided psychological, medical and social aid to single young mothers.

ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

Having attended the trainings delivered by the CCC trainers within the framework of the Support to NGOs Development Project, the members of the Peace, Beauty and Culture Association from Kherson city prepared a project proposal and received funding from the International Renaissance Foundation. They also developed a strategic plan on institutional building and managed to raise funds to expand the staff of the organization. The Dnipropetrovsk Center of Youth Cooperation has become the first organization in Dnipropetrovsk Oblast to conduct trainings for local CSOs on a regular basis. Prior to that, the representatives of the organization took part in the CCC School of Trainers. They tested their training modules on Project Writing, NGO Management and Fund-raising. Later these modules were applied in their projects named School of Women Leadership and School of Democratic Leadership.

The CCC experts initiated the International Projects and Programs Evaluation Experts Network (IPEN).





2001

EVENT OF THE YEAR

On May 18, 2001 the first meeting of the initiative group established to create the Association of NGOs Trainers of Ukraine took place.

Around 28 representatives of non-governmental organizations participated in the event. The meeting paved the way to a long-term fruitful cooperation of over 120 NGOs from all regions of Ukraine engaged in delivering training services to public activists. Poshtovh (Impulse) Newsletter was published for two years. The publication has become a platform for various discussions on effective training methods and guidelines, training evaluation tools, professional terminology and other issues relevant for the trainers' community at its early stage. The Association was officially registered in 2002.



NEW PROJECTS

- ▶ Ukraine Social Partnership - 2001 Training Program: 2001 funded by the Education Development Academy (USA) in partnership with Counterpart International, Inc.
- ▶ Counterpart Alliance for Partnership (CAP): 2001 funded by then United States Agency for International Development (USAID) through Counterpart International, Inc.
- ▶ Evaluation of the People's Voice Project: 2001-2003 funded by the World Bank
- ▶ Initiative to Introduce Changes to the Tax Legislation for the Third Sector in Ukraine: 2001-2002 funded by the World Bank in partnership with the International Non-for-Profit Law Center
- ▶ If not us, then who? If someone – why not us? Program: 2001 – 2002 funded by the Counterpart Alliance for Partnership Program (CAP), in partnership with the Committee of Voters of Ukraine.



TRAINER'S STORY

Aider Khalilov

I have always thought of the CCC as a paragon of professionalism, standard the non-governmental organizations in Ukraine should follow. Acting as a driving force of the civil society from the very beginning the CCC does not slow down a bit and continues to look for new opportunities for the third sector. I felt the pulse of the organization when I managed to become a member of the CCC



team in 2001 upon completion of the CCC School of Trainers. Now I am proud to be part of the CCC - I apply my knowledge and skills to advance the organization and help it achieve its mission, which is to build civil society in Ukraine.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The CCC implemented an international pilot project named CIVICUS: Civil Society Development Index that was initiated by CIVICUS: World Alliance for Citizen Participation International Organization. The project was carried out in partnership with the League of Resource Centers of Ukraine and the Philanthropy Center. The goal of the project was to study the developments in the civil society sector. Similar studies were conducted in 12 more countries by other organizations. The organizations used the findings of the studies to prepare recommendations on how to create better conditions for civil society development for politicians and other institutions and organizations. The findings of the studies were published and presented at the global summit of CIVICUS in Canada.

The Counterpart Alliance for Partnership (CAP) developed a new strategy for trainings and technical assistance rendered to its grant beneficiaries according to the results of the needs assessment conducted by the CCC experts.

GRANT PROGRAM ADMINISTRATION

Under the Mariupol Environmental Initiative Project Zhovtnevy Public District Administration of Mariupol City conducted a poll among the local citizens in order to rank the environmental problems according to their priority areas. The results of the poll helped the local public authorities adjust the policy in the field of environmental protection and consider the public opinion in the decision-making process.

Thanks to the grant provided within the framework of the European Initiative for Democracy and Human Rights Protection Project, the Center of Social-Economic and Political Studies named Northern Region provided consultations on land related issues to rural citizens in Chermihiv oblast. A special attention was given to the remote districts where consulting assistance was not available to people even if they were willing to pay for it. The legal advisors provided information on how to protect economic rights, they helped people draft certain documents and write addresses and letters of complaints. According to the information provided by the Ministry of Agriculture of Ukraine, in 2011 Chernihiv oblast produced the biggest number of complaints on land related issues if compared to other oblasts of Ukraine. Western-Ukrainian Association of Business Women called Lada received a grant to work with the entrepreneurs from rural districts in Lviv and Ternopil oblasts. The organization conducted workshops on how to protect rights, interact with the local public authorities and have effective PR work. Joint events were organized together with the local public authorities to discuss issues that were pressing to the local business. The project encouraged businessmen from Pidbirtsi village, Pustomyivskiy district and Yavorskiy district to register their own organizations to lobby their interests.

Under the NGO Support Programme of the EU-US Transatlantic Civil Society Initiative for Ukraine Kastalia Charity Foundation developed and promoted advanced and more effective rehabilitation and social adaptation method for psychiatric patients such as rehabilitation outside of the clinic. The programme for communal psychiatry development was initiated in the city of Kyiv and the new methodology was disseminated in Donetsk, Zhytomyr, Vinnytsa and Cherkasy oblasts.



2002

EVENT OF THE YEAR

The CCC Creative Center started the implementation of the Ensuring the Implementation of Territorial Community Rights Guaranteed by the Law On Local Self-government in Ukraine Project in partnership with the Civil Society Institute and the Committee of Voters of Ukraine.

The project was funded by the European Union. Eight draft regulations were developed within the project framework; these regulations stipulated for the implementation of the local democracy mechanisms. The local public authorities adopted these regulations in eight communities that participated in the Project and the local citizens benefited from these new regulations when addressing various local problems. The Project tested a new model that enabled the application of the experience and lessons learned together with identified problems and bottlenecks to develop several draft laws and recommendations on changes to the national legislation. Ultimately, the Project served as a model that demonstrated how changes could be introduced to the national legislation, changes identified and initiated at the grass-roots level.



NEW PROJECTS

- ▶ The Standing Civil Society Consultative Group: 2002 – 2003 funded by TACIS within the framework of the TACIS Project Named Support to National Coordination Units
- ▶ Training Initiative: 2002 funded by the Freedom House and the United States Agency for International Development (USAID)
- ▶ Needs Assessment of the Civil Society in Ukraine: 2002 funded by the Delegation of the European Commission in Ukraine
- ▶ Strengthening Civil Society in Ukraine: 2002 – 2006 funded by Ukrainian Citizens Action Network (ISC-UCAN) with the support of the United State Agency for International Development (USAID) in partnership with QED Group, LLC (USA), Kyiv International Sociology Institute
- ▶ Ensuring the Implementation of Territorial Community Rights Guaranteed by the Law On Local Self-government in Ukraine (short name of the project – Toloka): 2002 – 2005 funded by the Delegation of the European Commission in Ukraine, in partnership with the Civil Society Institute, the Committee of Voters of Ukraine.



TRAINER'S STORY

Oksana Ivasiv

Thanks to the CCC Creative Center I have become an experienced trainer...

Before studying at the CCC School of Trainers I, as a representative of the Lviv Oblast Non-governmental Charity Association of Disabled People, participated in all possible workshops on the development of non-governmental organizations. I wanted to become a CCC trainer so much. Eventually in 2000 I studied at the CCC School of Trainers and received an offer from Lyuba Palyvoda to become the CCC trainer myself. First and fore-

most, the CCC gave me an opportunity to meet new friends and to communicate with many new people; I learned new things and gained experience in conducting various trainings; I had a chance to participate in many interesting projects and also visit different parts of our country over the period of 10 years. And the CCC made it all possible for me. MANY MANY THANKS!!!



ACCOMPLISHMENTS

lished in the regional newspapers, 26 Television and 19 Radio-programs were produced.

GRANT PROGRAM ADMINISTRATION

Under the Program of Small Projects of the European Initiative for Democracy and Human Rights Protection Ternopil Oblast Women Association provided trainings on accounting and bookkeeping, sewing and tailoring and hairdressing skills for women who served their sentence at Zbarazka penal colony. One woman started her own business once she was released from the prison. She opened a tailor's shop. Thanks to the trainings many women were able to get settled in life and started to live full lives upon release from the prison.

Thanks to the grant support rendered within the Mariupil Environmental Initiative the local Fotoclub named Bereg (Bank) launched the Environmental Portal on the Internet in order to combine the efforts of all environmental organizations in the region, to inform the local community about the environmental problems of the city and to influence the local policy making in the environmental field. The portal has become an interesting and popular resource not only in Mariupil city but also in Ukraine. The portal can be found at www.ecoport.org.ua.

SUPPORT TO CSOs DEVELOPMENT

The Standing Civil Society Consultative Group was established under the Ministry of Economy and European Integration with the support of the CCC. The Group was the first mechanism that enabled participation of a wide circle of local non-governmental organizations and ensured regular and constructive feedback from the representatives of the civil society regarding the development and implementation of projects under the TACIS Program.

The CCC experts conducted NGOs capacity evaluation in the Georgia-South Ossetia conflict zone at the request of the OSCE Mission to Georgia. The findings of the evaluation served as a basis for further development of the third sector in the region.

Under the Initiative to Introduce Changes to the Tax Legislation for the Third Sector in Ukraine, the CCC conducted 16 information sessions and consultations on peculiarities of the national legislation pertinent to the activities of NGOs and peculiarities of taxation and financial management of NGO for the representatives of general public, business and public authorities. In the course of the Project implementation 42 articles were pub-



2003

EVENT OF THE YEAR

In 2003 the CCC started the implementation of the Democratizing Ukraine Small Project Scheme Project in partnership with the Committee of Voters of Ukraine and the Ukrainian Center for Independent Political Research.

The Project was carried out in Donetsk and Lviv oblasts. The goal of the Project was to strengthen the democratic voice of the communities in the regions. The Project was implemented via the local non-governmental organizations that rendered assistance to vulnerable people in order to improve their access to services and to better facilitate their social and economic needs. Around 10 civil initiatives were supported in 10 communities; workshops and consultations were delivered to the local organizations; the civil activists had a possibility to receive practical trainings and internships.



NEW PROJECTS

- ▶ Providing Administrative Support to the Elections of the Executive Director of the REC-Kyiv Project: 2003 funded by the United States Environmental Protection Agency (US EPA)
- ▶ Berdyansk Regional Environmental Initiative: 2003-2005 funded by the United State Environmental Protection Agency (US EPA) in partnership with Counterpart International, Inc.
- ▶ Democratizing Ukraine Small Project Scheme: 2003 – 2005 funded by the Department for International Development of Great Britain (DFID), in partnership with the British Council, the Committee of Voters of Ukraine, the Ukrainian Center for Independent Political Research
- ▶ The CIVICUS: Civil Society Index (CSI): 2003 – 2006 funded by the CIVICUS, in partnership with Centre of Philanthropy, Kyiv.

VOLUNTEER'S STORY

I got to know the CCC back in 2000 when I ended up acting as an interpreter at one training conducted by the CCC. I got so excited about the idea to work here that in a few months I applied for a position of a volunteer at the CCC and sent my CV. Six months later I was a proud member of the CCC staff.

It has been almost 10 years since then. I tried working in politics - I used to work as an assistant to the Member of Parliament of Ukraine, as an expert at the press-service of one candidate to the post of the Kyiv Mayor. Now I am working

in the field of communications and PR. All this time I have kept in touch with the CCC, I have friendly and at times business relations with the CCC and many other people who used to be part of the team.

The Creative Center is very close to me, primarily because of its values. I know for certain that the values are not just written on paper, they are cultivated in day-to-day operations because they come from the bottom of the heart.

My best wishes to all people who have had a chance to come across the CCC. I am positive that is a blessing ☺

Oksana Potapenko

TRAINER'S STORY

Olha Demydova

What has the CCC done for me? The most important thing is that the CCC Creative Center in the person of its president and founder Lyuba Palyvoda saw something in me, something that she loved and decided to make me part of their team.

It was then that I learned that people from the



CCC valued sincerity, ambition, diligence and sense of responsibility. These are the qualities people get selected by for this team with a goal to develop these qualities better since there is no limit to diligence and sense of responsibility.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The CCC and other leading Ukrainian NGOs initiated the creation of the Civic Council for Legislation on Local Self-government and Civil Society Organizations in Ukraine. The CCC experts took part in the development of proposals to the draft Law of Ukraine On Non-profit Organizations that was submitted to the Supreme Council of Ukraine.

The CCC continues its annual study on the developments in the civil society. In 2003, the number of interviewed organizations reached 630. The study demonstrated that it was not just a tool to receive analytical information and statistics but was also a unique mechanism to increase awareness of the NGOs' representatives about the necessity to have changes in their organizations.

The publications produced by the CCC turn out to be instrumental. For instance, the Donetsk Oblast Association of Consumers received funding from the Embassy of the United States to Ukraine. It became possible due to the electronic newsletter produced by the CCC and named Key to Finance from the CCC. The organization learned about the competition of grants conducted by the Embassy from the newsletter and then applied.

GRANT PROGRAM ADMINISTRATION

Under the Mariupol Environmental Initiative Project the Union of Young Metallurgists worked on the improvement of the environment in Mariupol. The active members of the organizations mobilized the

local community to clean two illegal dumping sites and to install 25 litterbins to collect household waste; they introduced the system of separate collection of waste in one micro-district of the city. Around 35 representatives of NGOs and local public officials responsible for environmental protection attended a training at Ecosphere Research Center. The training helped the participants apply latest technologies in their work more effectively and to advance the overall performance.

COMMUNITY DEVELOPMENT

Under the Ensuring the Implementation of the Territorial Community Rights Guaranteed by the Law of Ukraine On Local Self-government Project (Toloka) the organization conducted public consultations about obstacles that hindered the implementation of the legislation on local self-government. Based on the findings of 30 round-table discussions proposals on changes and amendments to the Laws of Ukraine On Local Self-government in Ukraine, On Status of Deputies of Local Councils, On Self-organized Bodies and On Enterprise Profit Tax, the Constitution of Ukraine and the Land Code of Ukraine were prepared and submitted to the Supreme Council of Ukraine.

Under different projects the CCC conducted 25 needs assessments in the Ukrainian communities. The results of the evaluation helped the representatives of the communities adjust their priority areas in accordance with the most pressing issues. In particular, the initiative group from Kherson focused its work on improving the environmental condition of Veryovchyna River and assisting disabled youth with social integration. The activists from Kamenets-Podilskiy started working on the establishment and development of self-organized bodies in the historical parts of the city (micro-districts). The trainings on Strategic Planning, Needs Assessment, Community's Engagement in Local Decision Making and Effective Negotiations conducted by the CCC helped these organizations in their work.



2004

EVENT OF THE YEAR

In August 2004 an International Conference on Organizational Performance Evaluation was conducted for the first time in Ukraine (in the city of Kyiv).

The CCC Creative Center was the organizer of the event in partnership with the International Program Evaluation Network. Around 107 representatives from 10 countries participated in the conference. They came from Belarus, Great Britain, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Russia, USA, Uzbekistan and Ukraine. The participants had a possibility to attend workshop, work sessions and discussions, to share experience with the colleagues – evaluation specialists from other countries, to build contacts and present own activities in the field of evaluation. It should be mentioned that for the first time ever the conference was organized solely with the financial contributions of its participants.



NEW PROJECTS

- ▶ Voters Education and Mobilization Project: Towards Achievement of an Equal Playing Field for All Candidates in Ukrainian Presidential Elections 2004: 2004 – 2005 funded by the Delegation of the European Commission in Ukraine
- ▶ Know Your Rights and Be Able to Protect Them: Improving Access of the Rural Population to Legal Mechanisms of Protection of Their Rights Project (short title – Land and Justice): 2004-2005 funded by the Delegation of the European Commission in Ukraine, in partnership with the Civil Society Institute and the Committee of Voters of Ukraine
- ▶ Building Competence of the Abkhazia NGOs: 2004-2005 funded by the Organization for Security and Cooperation in Europe (OSCE) in Georgia
- ▶ Development of NGOs in South Ossetia: 2004-2005 funded by the Organization for Security and Cooperation in Europe (OSCE) in Georgia.



TRAINER'S STORY

Eleonora Vysbniak

I think of the CCC as an organization that has changed my life and opened a different dimension to me. This organization unites professionals who work for other people, can truly help and share experience.

People mean a lot to me since I perceive my life via the people I meet.

The CCC is a place where I have met new intelligent and knowledgeable, wise and very interest-



ing people. These people taught me to take the world in many different ways, they helped me master my negative emotions and share positive ones instead. These people taught me how my work could be beneficial for my nation; they inspired me to work on myself in order to be an interesting person to other people. I am very grateful to my stars that I have the honor to call myself a member of the CCC.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

During the Presidential Elections Campaign in Ukraine of 2004 the public activists from 6 cities conducted public awareness campaigns among the voters aimed at strengthening their civil stand and proactive attitude, and improving their understanding of election procedures and building conscious, informed, free choice. They applied skills and knowledge gained at Elections Schools organized by the CCC trainers within the framework of the Voters Education and Mobilization Project: Towards Achievement of an Equal Playing Field for all Candidates in Ukrainian Presidential Elections 2004.

GRANT PROGRAM ADMINISTRATION

Within the grant program of Mariupol Environmental Initiative Project the trade union of the Mariupol Miskvodokanal Company (City Water Service Company) conducted the reconstruction of the aeration system at the wastewater treatment facility. As a result, the content of oxygen was increased by 27%, the content of nitrogen was decreased by 40% and the share of suspended solid particles was decreased by 14 % in the wastewater.

One more grant program in the field of environment was started that year within the framework of the Berdyansk Regional Environmental Initiative. As a result of the public awareness campaign delivered under the project by a Women's Business NGO, the

local population started consuming more drinking water from Dnipro River and decreased the consumption of bottled water by 5 times. The citizens of Berdyansk became more conscious and careful about running water provided by the City Water Service Company. A number of individual water meters installed at the private apartments was increased by 20% if compared to 2004.

COMMUNITY DEVELOPMENT

Thanks to the implementation of the Land and Justice Project, the citizens from little towns and villages in Vinnytsa and Khmelnytskyi oblasts received access to information about laws, economic and social rights related to the land issues and ways to ensure the implementation of their rights in that field. For instance, 12 citizens from Zavaliyky village (Volochnyky district, Khmelnytskyi oblast) received 37.503UAH as reimbursement for damages and 111 citizens from Chovguziv village (Teofipolskiy district, Khmelnytskyi oblast) received 504.929UAH as reimbursement for damages.

The local self-government bodies from eight communities participating in the Ensuring the Implementation of the Territorial Community Rights Guaranteed by the Law of Ukraine On Local Self-government Project (Toloka) adopted 18 regulations, in particular, the Regulation On Public Hearing (5 communities), On Procedures for Implementation a Right for Local Initiatives (4 communities), On General Meetings at Community Level (5 communities) and On Local Social Partnership Programs (2 communities). These documents served as basic tools to ensure effective public dialogue to address the pressing problems in the communities.



2005

EVENT OF THE YEAR

The CCC experts conducted a study on corporate philanthropy for the first time in Ukraine.

The goal of the study was to assess the developments in the corporate philanthropy and the existing practices for implementing charity programs by big and medium business in Ukraine. Around 879 representatives of various companies took part in the study. The information about reason, motivation, methods and common practices was used by the non-governmental organizations when implementing projects focused on philanthropy development and by business when implementing own charity programs.



NEW PROJECTS

- ▶ Promoting Corporate Philanthropy in Ukraine: 2005 funded by Charles Stuart Mott Foundation, in partnership with the Civil Society Institute
- ▶ Report Cards and Sociological Methodology Training: 2005-2006 funded by the World Bank
- ▶ Evaluation of the Strengthening the LGBT Community in Ukraine Project: 2005 funded by the Grants Mantra Programme, Ministry of Foreign Affairs of Kingdom of Netherlands
- ▶ Mobile Aid to the Vulnerable Voters: 2006 funded by the Canadian-Ukrainian Democratic Institutions and Practices Fund and the Foundation for Civil Liberties Canada-Ukraine Fund and "Foundation for Civil Liberties."



TRAINER'S STORY



Lyubov Luk'yantseva

The year of 2005 was full of events and meetings – meetings with good projects, interesting trips, outstanding people and, in particular, with THE team, to be exact, with the CCC School (in a wide sense).

I remember the first CCC School of Trainers conducted in Svitlodarsk (Donetsk oblast) and trainers who became my friends and colleagues later on. Thanks to them, their belief in me (one of the trainers wrote back then that he saw me only as a trainer) I was able to become a part of the CCC team.

It seems to me that there are no come-and-go people at the CCC. They all have earned their stripes when working in the team. This is very

similar to mountain climbing when people depend on each other in the rope team: if someone falls down and the other person fails to pull him/her up, they both die and at times it is the case with more than just two people.

I hope that values and traditions we have will remain fundamental and impregnable since our life is so volatile. I want to believe that these traditions and values have united us and will continue to do so in the future.

And finally, I want to wish everyone to find him/herself in a right place and in the right time to hear the right words that make you feel confident, empowered and inspired to create and grow...



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

CCC experts presented the findings of the study conducted in Abkhazia at the request of the OSCE Mission to Georgia. The goal of the study was to assess the development level of NGOs in the regions and identify their needs in order to promote public initiatives and engage non-governmental organizations in the local policymaking. The findings of the study served as a basis for further development of the civil society in the region.

GRANT PROGRAM ADMINISTRATION

With the support of the Mariupol Environmental Initiative Project the Azov Regional Zdrav-Eco-Center Research-Production Center installed additional equipment to purify tap water at eight kindergartens of Mariupol. As a result, around 2000 children received an opportunity to drink good water that met sanitation standards. At the same time, the Cross Mariupol Moto-Sports Club managed to mobilize the community of Vynogradne village to clean 12 illegal dumping sites near Bakai Lake and the shore of the Azov Sea. Having received a grant from the Berdyansk Regional Environmental Initiative Project the Renaissance of Berdyansk Charity Foundation installed tube aera-

tors at the wastewater treatment plants. As a result, the quality of discharges was improved: the content of oxygen was increased by 27%, the content of ammonium nitrogen was decreased by 49% and the content of nitrate was decreased by 46%. Besides, the changes led to impressive energy saving – the company decreased the energy costs by 36%.

As a result of the Democratising Ukraine Small Project Scheme Project the Rules/Procedures of the City Council was adopted for the first time in the town of Chervonohrad. The community initiated the adoption of several regulations on youth employment and municipal economy in the town of Sambir. The recommendations and proposals developed by the community of Artemivsk town were taken into consideration when preparing the Social-Economic Program for 2006. The Regulations on Public Hearing were approved in the towns of Sokal and Drohobych.

COMMUNITY DEVELOPMENT

Five new women organizations were started in the communities participating in the Ensuring the Implementation of the Territorial Community Rights Guaranteed by the Law of Ukraine On Local Self-government Project. The initiative group working in Brovary focused its efforts on ensuring adequate living conditions for children experiencing tough times and providing access to learning. Thanks to the efforts of the local activists, the Brovary City Council approved the Resolution On Providing Financial Aid to Orphan-Students and Students whose parents were deprived of parental rights.



2006

EVENT OF THE YEAR

In 2006 the organization published the findings of the second survey called Civil Society Index held within the framework of the CIVICUS Project by the CCC together with the Philanthropy Center.

The information about the Ukrainian third sector compiled by the CCC experts during 2003-2004 was processed with the help of the CIVICUS methodology and presented as the Index of the Civil Society. The Index demonstrated the real developments in the third sector in the country and became a part of the National Strategy for Civil Society Development.



ON-GOING AND NEW PROJECTS

- ▶ Improving Access to Justice for Rural Population: 2006-2009 funded by the Delegation of the European Commission in Ukraine within the framework of the European Instrument for Democracy and Human Rights (EIDHR) in partnership with the Civil Society Institute
- ▶ Report Cards and Sociological Methodology Training: 2005 – 2006 funded by the World Bank
- ▶ Mobile Aid to the Vulnerable Voters: 2006 funded by the Canadian-Ukrainian Democratic Institutions and Practices Fund and the Foundation for Civil Liberties Canada-Ukraine Fund and "Foundation for Civil Liberties"
- ▶ Promoting Active Citizen Engagement (Action) in Combating Corruption in Ukraine: 2006-2009 funded by the United States Agency for International Development (USAID), Management System International (MSI), Millennium Challenge Corporation (MCC).
- ▶ Conducting trainings at the request of various organizations.



TRAINER'S STORY

Volodymyr Kupriy

My work at the CCC enabled me to feel the taste of true professional civil activities. Working in a team of inspired and creative trainers, managers and specialist I am in position to not only implement my ideas and fulfill the potential but also to see how concrete people, concrete community and the society in general can benefit from what



you do. Looking back at the years spent with the CCC I once again get convinced that the strong and active civil society is important and necessary for the country.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The non-governmental research groups conducted studies on the quality of health care services provided in the city of Makiyivka and the quality of educational services rendered in the cities of Alchevsk, Komsomolsk, Kolomyia, Lutsk and Chernihiv. The public activists were able to conduct these studies thanks to the information received at the trainings on Basics of Surveys and Polls delivered by the CCC trainers within the framework of the World Bank funded project.

GRANT PROGRAM ADMINISTRATION

Under the Mariupil Environmental Initiative Project the Radist (Joy) Charity Foundation installed and commissioned water purification equipment at the recreational area in Mariupil (at the seashore) taking into consideration the average consumption and quality of drinking water. As a result, the water quality was improved, the water hardness was significantly softened, the content of sulfates and chloride was decreased by 7-10 times, the salt content was decreased to 300 milligrams per liter as well, the quantity of enteric bacterium was reduced to 3 per liter of water.

As a result of the Berdyansk Regional Environmental Initiative Project new water purification equipment was installed at the local water supply company and the hazardous chemical agent such as liquid chlorine was replaced with a safer sodium hypochlorite. Thanks to the changes, the content of carcinogenic chlorine organic substances was

reduced, the quality of drinking water was improved and the economic benefit was gained in the sum of 84 thousand UAH per year.

COMMUNITY DEVELOPMENT

Under the Mobile Aid to the Vulnerable Voters Project the mobile service centers rendering assistance to voters were operational in six regions during the Parliamentary elections in spring 2006. The main task of these centers was to assist vulnerable voters such as elderly people, people with disabilities and disabled people with no autonomy with voting at home and in ensuring monitoring of the legislation on voting at home. The centers' personnel helped vulnerable people prepare necessary documents, dispatched the addresses and requests of the elderly people and people without autonomy to the voting stations. The centers also had hot lines available. In general, around 2890 people from six regions of Ukraine (in particular, from Bakhchisarai district of the Autonomous Republic of Crimea, Kolomyia district of Ivano-Frankivsk oblast, Perechyn district of Zakarpatska oblast, city of Kirovohrad, city of Mykolaiv and the city of Kherson) received assistance under the project.

PHILANTHROPY PROMOTION IN UKRAINE

The CCC launched an Aspects of Philanthropy Bulletin, a six-month electronic publication that was distributed to the representatives of the civil society, donor organizations and business free of charge. For two years the bulletin was a regular source of information about developments in the philanthropy field in Ukraine for over 400 recipients of mailing list and all users of the civil Internet-segment of Ukraine.



2007

EVENT OF THE YEAR

The CCC started cooperation with the USAID funded Ukraine: Rule of Law Project in the field of evaluation of satisfaction level of visitors of the courts from different parts of Ukraine.

A survey was conducted among the visitors of four courts; it focused on the following areas: territorial accessibility of the court, convenience of the facilities, access to judicial information, payments facilitation, timeframe for case processing, performance of the court's personnel, performance of the judges. The findings of the survey were used by the leadership of three local courts such as Kolomyia City District Court, Court of Appeal of Ivano-Frankivsk Oblast and Ivano-Frankivsk City Court to advance the performance of the courts.



NEW PROJECTS

- ▶ Evaluation of the Level of Users' Satisfaction with the Quality of Services Provided by the Courts in Ivano-Frankivsk Oblast: 2007-2009 funded by the United States Agency for International Development (USAID), Millennium Challenge Corporation (MCC) via the Ukraine: Rule of Law Project
- ▶ Building Community Media Centers in Rural Areas: 2007-2008, funded by the Delegation of the European Commission in Ukraine within the European Instrument for Democracy and Human Rights (EIDHR) in partnership with the Center for Civic Initiatives
- ▶ Civil Society Development in Ukraine: 2007-2008 funded by the OSCE Project Coordinator in Ukraine with the financial support from the Ministry of Foreign Affairs of Denmark
- ▶ Ways and Methods for Citizen Engagement: 2007 funded by the World Bank
- ▶ Trainings at the request of various organizations such as the Union of Rural Youth, Caritas-Czech Republic, the American Bar Association etc.



STAFF MEMBER'S STORY

Ihor Dolynskyi

The CCC is an island of stability and professionalism in the sea of NGOs for me. 16 years for a Ukrainian organization mean just the same as 100 years for organizations in the developed countries. From the very beginning, back in the 90s, we understood that not only the future of our team but the future development of the young civil society in Ukraine, for which we had taken on the responsibility, depended on every step we made. We walked the way nobody had tried taking before but we had a goal and we understood our mission,

but most importantly, we believed in our success. And our confidence enabled us to stay afloat and get stronger. Our confidence helped us become successful over the years. Time goes by, people come and go, even our name has been changed but the main thing has remained – it is a sense of responsibility, confidence and team spirit.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

During April – September 2007 under the Ways and Methods for Citizen Engagement Project the CCC trainers conducted a number of trainings in six cities of Ukraine, in particular, Alchevsk (Luhansk oblast), Kolomyia (Ivano-Frankivsk oblast), Komsomolsk (Poltava oblast), Lutsk, Makiivka (Donetsk oblast) and Chernihiv. Thanks to the trainings, the local organizations were able to increase their participation in the community development. For instance, the young people in Alchevsk got engaged in production of social advertisements in the city. The citizens of Chernihiv together with the local public authorities developed a strategic plan for municipal enterprise called Chernihivvodokanal (Chernihiv Water Service Company) and the Open Joint Stock Company Olbteplokomunenergo (Heat and Power Company) to renovate the municipal infrastructure. The citizens of Komsomolsk got involved in the preparation of the Family Policy Paper until 2010 that was later approved by the city council. A Youth Community Center was established in Kolomyia; it is still operational.

GRANT PROGRAM ADMINISTRATION

Under the Ukraine: Rule of Law Project Beregynya, an Association of Women from Kharkiv region conducted a monitoring of the budget process

and Kharkiv city budget implementation in 2007. The study helped identify bottlenecks of the budget process. The respective recommendations and proposals were prepared for the Kharkiv City Council to overcome these bottlenecks. The Project also organized trainings for journalists on basics of the budget policy and encouraged them to highlight the topic. As a result, the media coverage of the budget processes was increased by 25%.

The Khmelnytskyi Oblast Branch of the Committee of Voters of Ukraine conducted trainings on legal issues in 47 high schools of Kamenets-Podilskiy district. As a result, 1548 children improved their knowledge about the legal matters. The projects were funded by the grants provided within the framework of the Civil Society Development in Ukraine Project.

PHILANTHROPY PROMOTION IN UKRAINE

The CCC acted as an independent mediator in the social dialogue between the British American Tobacco Ukraine Company and stakeholders when preparing the company's report on corporate social responsibility. The dialogue touched upon cross-cutting issues pertinent to the company and stakeholders and ways to ensure the implementation of the social corporate responsibility by the company.



2008

EVENT OF THE YEAR

On December 11, 2008, the final conference of the Improving Access to Justice for Rural Population Project was conducted at the Grand Conference Hall of the National Academy of Science.

The event gathered approximately 120 people. Mr. Anatoliy Tkachuk, Deputy Minister of Regional Development and Construction of Ukraine, the judge of the Supreme Court of Appeal of Ukraine, representatives of the Council of Europe Office of Ukraine, International Renaissance Foundation and other international programs and projects took part in the event together with the representatives of the communities, in which the project was implemented. The issues related to access to justice and ways to improve legal protection for rural people were discussed at the conference. The representatives of the CCC shared the lessons learned from the project in that area, they suggested various models and presented different tools developed and tested by the communities in order to increase the legal protection of rural citizens as well as different legislative documents prepared within the framework of the project. They were draft changes to the Law of Ukraine On the Third Party Arbitration Court, Draft Law On Introducing Changes to Some Laws of Ukraine regarding documents that certified the land plot ownership right and procedures for dividing and merging land plots, Draft Law On Justice of the Peace in the Local Communities. In his speech the representative of the Delegation of the European Commission in Ukraine highly evaluated the projects outcomes and the capacity of the CCC team to achieve impressive results with the limited funding.



NEW PROJECTS

- ▶ Training Support to Local and Regional Civil Society Organizations: 2008-2009 funded by the Embassy of the Kingdom of Netherlands within the framework of the Small Projects Program Matra KAP
- ▶ Social Responsibility Program: 2008 funded by the Open Joint Stock Company Agrocombank
- ▶ Trainings at the request of different organizations (RUSAL, International Organization of Migration, US Peace Corps).



STAFF MEMBER'S STORY

Anastasia Gernega

The work at the CCC really provides me with a huge sense of fulfillment. It is never boring. My friends would ask me sometime what I do in particular and it has always been a difficult question for me. And how would I explain my work in a nutshell, when I organize events, publish books, write projects, conduct monitoring of grant beneficiaries, interact with mass media, provide consultations, write articles, conduct negotiations and all these activities can span from baby food to public expert review... Each project brings something new, puts new challenges and makes you actively study – this is an everyday requirement.

Thanks to the CCC, I have a chance to meet new interesting people, see how people live and work in different parts of my country and most importantly, I have understood what citizens have to do to make a change and have a better life. I am happy when my work helps people gain new knowledge, achieve new results, improve the life in their communities and protect their rights. When you see a concrete and practical result of your work, you understand that your life is not being spent in vain.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

Thanks to the participation in the Summer Schools for grant beneficiaries under the Development of Civil Society in Ukraine Project 3 organizations improved the communications strategies in their organizations and interaction with the mass media; 3 organizations developed job descriptions for the first time ever and 3 organizations introduced and advanced the project monitoring and evaluation system. The Kherson Oblast Charity and Health Foundation developed a client needs assessment system and the members of the Kherson Oblast Center called Men against Violence started drafting Code of Ethics for the organization thanks to the new knowledge gained at the trainings.

GRANT PROGRAM ADMINISTRATION

Having received the grant from the ACTION Project, the Mykolaiv City Development Foundation managed to lobby the approval of the Order of the Municipal Economy Department at the Executive Committee of the Mykolaiv City Council. The Order stipulated for a possibility to terminate a contract with a service provider on the grounds of negative findings of public monitoring. The anti-corruption monitoring of the admission to higher educational institutions in 2008 received wide publicity. In particular, the All-Ukrainian Civic Network OPORA

questioned the quantity of disability certificates that gave certain benefits to applicants. As a result of proactive activities of the organization in 2008-2009 the Ministry of Health Protection of Ukraine and the Ministry of Education and Science of Ukraine issued decrees that introduced limitations against potential abuse in that field.

COMMUNITY DEVELOPMENT

Having participated in the training program delivered under the Building Community Media Centers in Rural Areas Project, which was focused on organizational capacity building and distribution of media products to promote the interests and needs of communities, 17 local CSOs from 3 rural districts of Ukraine chose advocacy as the main field of activity of their organizations. The Youth from Okhtyrskiy District (Sumy oblast) actively participated in the implementation of the local youth policy. 2 local newspapers were re-launched in Perechyn district; 3 more print publications were started; the Perechyn Bulletin produced under the project was officially registered as a community print media.

PHILANTHROPY PROMOTION IN UKRAINE

The CCC together with the OJSC Agrocombank implemented a Corporate Social Responsibility Program designed to create better conditions to address important social issues in Ukraine and render support to public initiatives. The Company funded 5 civil projects with a total budget of 23,350UAH.



2009

EVENT OF THE YEAR

Under the Eastern Partnership Policy the European Union has launched the Civil Society Forum (CSF) in 2009 and the CCC is an active member of this Forum.

The representatives of the CCC are members of the Thematic Platform on Democracy, Human Rights, Good Governance and Stability, Thematic Platform 4 on Contact between People. The CCC representatives participated in the CSF's sessions held in Berlin and Poznan.

The CCC together with the partner CSOs from Azerbaijan, Belarus, Armenia, Georgia, Moldova and Ukraine was the co-author of the CSF recommendations on Public Administration Reform at the local and regional levels in the EaP's countries submitted for consideration to the Conference of Local and Regional Authorities of the Eastern Partnership Countries and the EU (CORLEAP).



NEW PROJECTS

- ▶ Healthy Child – Healthy Country: 2009-2010 funded by Kraft Foods Foundation (Kraft Foods Inc.)
- ▶ Civil Society Development in Ukraine: 2009-2010 funded by the Ministry of Foreign Affairs of Denmark via the UNDP Civil Society Development Project
- ▶ Citizen Initiative for Social and Economic Rights Protection (Planning by the Community): 2009-2011 funded by the Delegation of the European Commission in Ukraine via the European Instrument for Democracy and Human rights (EIDHR), in partnership with the Civil Society Institute
- ▶ Strengthening Civil Society Across Borders to Develop Democracy: 2009-2011 funded by the United Nations Democracy Fund (UNDEF), in partnership with the GURT Resource Center (Ukraine), Contact Center (Moldova), CReDO (Moldova), Euclid Network (Great Britain)
- ▶ Organizational Performance Evaluation and Strengthening Institutional Capacity of MODES, Belarus Youth Network: 2009-2012 funded by the INKA Consult
- ▶ Capacity Building of Local Civil Society Organizations in Ukraine: 2009-2011 funded by the United Nations Democracy Fund (UNDEF)
- ▶ Unite for Reforms: Civil Society Development Study: 2009-2013 funded by the USAID via the Ukraine National Initiatives to Enhance Reforms Project (UNITER)
- ▶ Trainings at the request of various organizations (Assistance for Life Regional Association).



STAFF MEMBER'S STORY

Hanna Vaskevych

The CCC is a team of like-minded people who always support each other at tough times and who are happy for small and big victories of colleagues. The CCC is an organization famous not only in Ukraine but in other countries. It is a nice feeling to be part of the team you are proud of. That gives you an impetus for further professional develop-

ment. It is always great to know that people need what you do.

The CCC is about people who work hard on personal growth in order to give more to other people and be interesting and instrumental for them.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

Under the Capacity Building of Local Civil Society Organizations in Ukraine Project the organization conducted workshops on public monitoring and public expert review of the activities of local authorities for local civil society organizations from six oblasts of Ukraine, in particular, Zakarpatska, Kyiv, Ternopil, Chernivtsi and the Autonomous Republic of Crimea. Approximately 142 pro-active members of the CSOs used new knowledge in their day-to-day work including 45 people who took part in the public monitoring and public expert review campaigns and 93 people who provided consultations on how the tools could be used by other organizations.

GRANT PROGRAM ADMINISTRATION

Under the ACTION Project there were 10 operational thematic CSOs coalitions; they included 65 organizations. In particular, the Union of Entrepreneurs from Khrystynivskiy district, a member of the coalition formed to combat corruption in construction field, lobbied the approval of the Regulation on Procedure for Considering the General Public Interests when Preparing Town-Planning Documents and Conducting Public Discussion of the Town Planning Design Documents. As a result, the legal framework was introduced to reduce corruption in the construction sector.

The partners of the network engaged in anticorruption monitoring of one stop shops (permit centers) developed 17 draft regulations aimed at a better performance of 14 centers. By the end of 2009 9 of these regulations were approved by the local authorities.

COMMUNITY DEVELOPMENT

Under the Improving Access to Justice for Rural Population Project three mediation courts and two School Services for Conflict Resolution were established. All 23 rural organizations that received training assistance within the Project framework got funding for their projects.

The School Service for Conflict Resolution from Ruskoivanivska secondary school, Bilhorod-Dnistrovskiy district, Odesa oblast, conducted 11 mediation sessions during a year. The lessons learnt were disseminated among the Starokozatska and Vypasnyanska schools. Parents initiated a similar mediation service for adults.

PHILANTHROPY PROMOTION IN UKRAINE

The CCC in partnership with the Kraft Foods Inc. implemented a Healthy Child –Healthy Country Project. As a result of cooperation, classrooms were equipped to enable interacting learning on healthy nutrition and cooking in two schools in the town of Trostyanets, Sumy oblast. Training programs for junior grades on healthy eating habits were conducted.



2010

EVENT OF THE YEAR

During 2010 under the Citizen Initiative for Economic and Social Rights Protection Project four rural communities,

in particular, the villages of Hadynkivtsi and Krohulets, Husyatynskiy district, Ternopil oblast, the village of Mynkivtsi, Dunayevetskiy district, Khmelnytskiy oblast and the village of Petrivka, Bilhorod-Dnistrovskiy district, Odesa oblast, were engaged in territorial planning management. The UkrNDIPProcyvilsilbud Institute was the developer of the town planning documents. The local population took an active part in the territorial planning process in these communities. Approximately 322 people participated in the discussions about the content of the town planning documents, 121 provided recommendations on how their rights should be protected and made sure these recommendations were taken into consideration. As a result, the interests of the local authorities, business and the community related to the territorial planning were accommodated and the large number of people got engaged in the dialogue about the territorial planning and the territorial planning documents were developed based on the community needs.



NEW PROJECTS

- ▶ Impact Study on Peace Corps' Work in Ukraine: 2010 funded by the Peace Corps in Ukraine (USA)
- ▶ Evaluation of the Level of Citizen Satisfaction with the Quality of Courts Performance with the Help of the Citizen Report Card Methodology (the 3d round): 2010-2011 funded by the United States Agency for International Development (USAID), Millennium Challenge Corporation (MCC) via the Ukraine: Rule of Law Project
- ▶ Promoting Access of CSOs to Civic Counsels under the Executive Public Authorities: 2010-2011 funded by the International Renaissance Foundation, in partnership with several Ukrainian CSOs
- ▶ Sustainable Urban Development: 2010-2013 funded by the Delegation of the European Union in Ukraine (Cooperation in Urban Development and Dialogue Program), in partnership with the Executive Committee of Ukrainka City Council, the Association of Small Towns of Ukraine, Foundation in Support of Local Democracy – Regional Centre from Lublin (Poland), Executive Committee of the City Council of Novolukoml Town (Belarus), Student-Youth Council (Georgia), City Council of Yurmala Town (Latvia)
- ▶ Trainings at the request of various organizations and programs (UNDP).



TRAINER'S STORY

Oksana Agarkova

The work of a trainer is a rather peculiar occupation. It requires intuition, collective thinking and the common moving spirit. I felt that moving spirit the moment I got to know the CCC team. And I am very happy that I have had a chance to join the team and that I am one of them now.

The CCC means interesting and experienced people, people who you learn from and who make you develop and grow professionally. They are friends and I can be my own self with them, they



are partners you trust, they are colleagues who you can count on. They are professionals, their criticism is unbiased and they are sincere. They have changed my life and me, they have opened new horizons for me, both professional and personal ones. And I sincerely hope that one day I will be able to thank them and give them back at least part of what they have given me.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

Participation in the Strengthening Civil Society Across Borders to Develop Democracy Project funded by the United Nations Democracy Fund and implemented by the EUCLID Network in partnership with the CCC Creative Center, GURT Resource Center and the civil society organizations from Moldova, helped the representatives of the Civil Council established under the Svativ District Public Administration conduct monitoring of drugs' prices at the district pharmacies. The members of the Council identified cases when the business owners increased prices to boost their profits following the general rising trends on the market without any real grounds. The Civil Council initiated a dialogue between business, local authorities and local population and it helped stop the negative developments and protect the rights of citizens for affordable medicine.

GRANT PROGRAM ADMINISTRATION

As a result of the active work of the non-governmental organizations that received grant support within the Civil Society Development in Ukraine Project the accessibility audit was conducted for the first time ever in Luhansk oblast. In particular, it was held in four higher educational institutions and secondary schools of Luhansk city and

Luhansk oblast. Skhid (East), Luhansk Association of Young People with Disabilities worked hard on accommodating the needs of students and visitors in wheel-chairs at three higher academic institutions. Now the buildings of these institutions are equipped with special ramps to ensure carefree access for this category of people. As a result of the effective lobbying campaign organized by the Agency for Development of Radekhiv Region, the local authorities at Radekhiv town, Radekhiv district, Lviv oblast, allocated funds for health improvement of five children with disabilities in the local budget for 2010.

COMMUNITY DEVELOPMENT

Under the Citizen Initiative for Economic and Social Rights Protection Project trainings were delivered to the rural communities in order to equip them with knowledge on how to protect the interest of local population related to territorial planning. The training participants created 7 new local CSOs that prepared 12 project proposals, which received funding from various donor organizations.

Approximately 1217 consultations on legal matters were provided to people from the rural communities. These consultations helped them protect economic and social rights. In particular, the owners of land shares from the village of Rakhnivka, Dunayevetskiy district, Khmelnytskiy oblast, managed to lobby for fair land plot rent, which had not been reviewed since 2006. As a result, 486 land share owners received their 101.088 UAH, which they were entitled to.



2011

EVENT OF THE YEAR

The CCC introduced a unique service such as Monitoring and Evaluation School to the representatives of the civil sector of Ukraine.

The goal of the School was to train local evaluation specialists and advance professional level of existing experts. The School was designed for the representatives of the civil society organizations, public servants and other stakeholders. The School offers three modules such as projects and programs evaluation, capacity development assessment and public policy and municipal programs evaluation. The First Monitoring and Evaluation School was conducted during November 14-17, 2011 in the city of Kyiv. During three days the participants studied the basics of the program monitoring, explored various approaches to project evaluation and learned how to evaluate projects, develop monitoring and evaluation system on true-life examples.



NEW PROJECTS

- ▶ The USAID NGOs Sustainability Index: 2011-2012 funded by the United States Agency for International Development (USAID), the Management System International (MSI)
- ▶ Study On the Dynamics of NGOs Development in Ukraine: 2011-2013 funded by the United States Agency for International Development (USAID) via the Ukraine National Initiatives to Enhance Reforms Project (UNITER)
- ▶ Monitoring and Evaluation School
- ▶ Conducting trainings at the request of different organizations (IREX, Internews Network and Youth Parliament Non-governmental Organization).



STAFF MEMBER'S STORY

Roman Shutov

Life is an interesting thing. Some time ago I, an aspiring student studying humanities, dreamt of interesting work that would let me do great and useful things that would be challenging and important. I knew that somewhere there were big organizations, analytical and research centers and I felt that they were so distant and hard to reach. And I wish I were working with those people, were discussing policies and strategies with them, were publishing books that I now collect on my bookshelf...Next thing I was working hard on my personal development, attending lectures and workshops, reading books and articles, making my first steps in the third

sector, experiencing successes and losses. Meter by meter, step by step up and finally one day people recognized that I had the credentials to stand arm-in-arm with them. And on that very day a different kind of training started for me, the most difficult and challenging training – training on-the-job.

I love what I do. This is something I have been longing for and something that I like doing. It is for a reason that our Center has a name of Creative – it has given me room for creativity. We build ourselves as professionals and this is the creativity.



ACCOMPLISHMENTS

SUPPORT TO CSOs DEVELOPMENT

The CCC disseminated lessons learnt from the public monitoring and expert review among the Ukrainian CSOs. With the CCC support 8 local CSOs conducted public monitoring, 3 organizations conducted public expert review of the performance of the local authorities. As a result, the City Program for Ensuring Equal Rights of Men and Women in the city of Slavutych, Kyiv oblast, was developed and approved. And the Youth Policy Program for 2011-2015 was developed and adopted in the city of Ukrainka. The District Public Administration from Husyatyn district, Ternopil oblast, allocated 12000UAH for energy audit of the educational institutions as a result of monitoring conducted by the Agency for Local Development of Husyatyn Region.

GRANT PROGRAM ADMINISTRATION

In 2011 the CCC administered two grant programs. They were Advocacy and Lobbying of Interests of Vulnerable People and Citizen Participation in Local Decision Making. As a result of the implementation of citizen initiatives strategic development plans were prepared in eight rural communities; the draft Concept of Heat Supply System Reform in the city of Svitlovodsk, Kirovohrad oblast was developed. The coalition of 15 CSOs prepared the draft of the Oblast Program called Action Plan to Protect the Children Rights in Kherson Region for 2012-

2016 and the audit of architectural accessibility of 30 apartment buildings was conducted in Lviv.

COMMUNITY DEVELOPMENT

Under the Citizen Initiative for Economic and Social Rights Protection Project the rural communities received assistance with the territorial planning. Four plans of the territory of the rural councils, one layout of the landfill and one outline of the street lighting were developed and approved. The community of Petrivka village, Bilhorod-Dnistrovskiy district, Odesa oblast started the development of the general layout of the territory of the local council. Access and availability of the town planning documents enabled communities to use present land resources more effectively and attract investments to their communities. For instance, a construction of a modern flourmill and a bypass highway was started in the village of Krohulets, Husyatyn district, Ternopil oblast according to the adopted territorial plan.

PROMOTION OF THE COOPERATION OF CIVIL SOCIETY ORGANIZATIONS AT EUROPEAN LEVEL

Long-term cooperation with TOTEM, the Kherson City Center of Youth Initiatives resulted in the implementation of a partner project called New Breath of Culture: Heritage Filled with Life of Arts. The CCC managed to not only build partner relations with the DRONI Association from Georgia and the Armenian Young Women Association (AYWA) but also assist the communities of Armenia, Georgia and Southern Ukraine so they could use innovative models for promoting cultural and historical heritage.



CCG CREATIVE CENTER

FINANCIAL STATEMENT 1996-2011

- TRAININGS/CONSULTATIONS
- GRANTS*
- PUBLICATIONS
- RESEARCHES
- ADMINISTRATIVE EXPENSES
- OTHER PROGRAM EXPENSES

* Only expenses for administration of grant programs are included here. Within grant programs CCC has provided \$ 7,080,790.00 to 657 NGOs.

CCC Funding sources, 1996-2011

- 1% DONATIONS FROM BUSINESS
- 1% DONATIONS FROM INDIVIDUALS
- 3% SOCIAL ENTREPRENEURSHIP
- 95% INTERNATIONAL DONORS / PROGRAMS

CCC Expenditures, 1996-2011



- 24,1% European Union
- 15,1% British Council (DFID)
- 7,9% OSCE
- 6,2% UNDP
- 5,7% Counterpart Int.
- 5,6% Stuart Mott Foundation
- 5,2% EPA USA
- 4,8% UNDEF
- 4,4% Promoting Citizen Engagement in Combating Corruption in Ukraine Project (MSI, USAID)
- 2,8% USAID
- 2,8% UNCHR
- 2,1% World Bank
- 2,0% UNITER Project (Pact Inc., USAID)
- 1,3% Institute for Stable Communities
- 1,1% East Europe Foundation
- 1,1% WINROCK
- 1,0% IUSIS
- 0,6% Chemonics International Inc.
- 0,3% Carpathian Foundation
- 0,3% Embassy of the Kingdom of the Netherlands
- 0,2% US Peace Corps
- 0,2% Fresno University
- 0,1% Caritas Czech Republic Foundation
- 0,1% International Renaissance Foundation
- 0,1% Charity Fund «Social Programs Center»



CCC CREATIVE CENTER

CCC FUNDING SOURCES, 2010-2011 (UAH)

| Sources | 2010 | 2011 |
|--|---------------------|---------------------|
| Balance for beginning of the year | 1 327 644,25 | 852 604,54 |
| International donors / programs | | |
| European Union | 1 135 532,93 | 384 124,64 |
| Chemonics International Inc. | 90 670,00 | 61 460,00 |
| UNDEF | 1 156 937,92 | 500 723,24 |
| PACT Inc. | 553 350,25 | 410 918,22 |
| US Peace Corps | 110 099,95 | |
| UNDP | 2 550 042,24 | 428 851,19 |
| Donations from Business | | |
| INKA Consult (Denmark) | 84 989,90 | |
| Donations from individuals | | |
| | 169 059,53 | 228 839,80 |
| Social Entrepreneurship | | |
| | 4 702,04 | 25 401,95 |
| In-kind contribution | | |
| | 0 | 10 657,50 |
| Other donations | | |
| | | 104 000,00 |
| Total | 7 183 029,01 | 3 007 581,08 |

CCC EXPENDITURES, 2010-2011 (UAH)

* Only expenses for administration of grant programs without costs, provided to NGOs to support their projects, are included here.

| Types of Expenditures | 2010 | 2011 |
|-------------------------|---------------------|---------------------|
| Administrative expenses | 107 505,73 | 111 636,73 |
| Researches | 121 776,30 | 38 373,00 |
| Publications | 92 789,19 | 226 536,45 |
| Grants* | 761 286,88 | 150 851,52 |
| Trainings/Consultations | 873 141,66 | 219 420,81 |
| Other program expenses | 4 373 924,71 | 2 130 147,57 |
| Total | 6 330 424,47 | 2 876 966,09 |

| | | |
|----------------|-------------------|-------------------|
| BALANCE | 852 604,54 | 130 614,99 |
|----------------|-------------------|-------------------|

AUDIT REPORT



ТОВ «Аудиторська фірма «ІНТЕЛЕКТ-КАПІТАЛ»
Свідоцтво про включення до Реєстру аудиторських фірм та аудиторів № 4255
03062, Україна, м. Київ
вул. Чистяківська, 2, оф. 307
тел./факс: +38 (044) 583-19-49
www.intelfin.com.ua

May 07, 2012

INDEPENDENT AUDIT REPORT

Under Agreement no. 18/04-1A dated by April 18, 2012 between the Limited Liability Company Intellect-Capital Audit Firm represented by the Director Mariya V. Nikolayeva (the Contractor) and Charity Foundation CCC Creative Center represented by Lyubov Palyvoda (the Client), the Contractor carried out the independent audit of the Client's financial income and expenditures for the period of January 1, 2011 – December 31, 2011 in order to check reliability of financial statements and proper use of funds according to the intended purpose.

CONCLUSIONS

In the course of the audit of the Charity Foundation CCC Creative Center activity, we verified reliability of financial statements and proper use of funds according to the intended purpose in financial year of 2011. We have planned and carried out audit so as to obtain supported confirmation of reliability of financial income and its use according to the intended purpose by the Charity Foundation CCC Creative Center in the financial year of 2011 audit included sampling analysis of data.

We believe that our audit report provides well grounded basis for the following conclusions.

The Client's accounting system corresponds to its size, structure and kind of activity and enables proper collection and processing of information.

The auditor confirms correctness of bookkeeping, classification and evaluation of all kinds of assets of CCC Creative Center, entire compliance of financial reporting to the accounting standards, in particular to Accounting Provisions (Standards) used in Ukraine: no. 7 "Fixed assets", no. 10 "Accounts receivable", no. 11 "Liabilities".

According to the requirements of the law in effect, accounting policy was accepted and approved at the Client's level by the Order of the Executive Director. During the reporting period accounting policy was not changed.

Results of the performed audit indicated that data in the financial statements of the Client correspond with accounting system, primary documents, effective law and existing standards. These allow us making a conclusion about reliability of financial statements and their compliance with effective law.

Audit was carried out by means of testing the evidence that prove amounts and disclosure of information in financial reports. Also, audit included assessment of applied accounting principles and material accounting estimates made by the management, as well as assessment of submitted financial reporting in whole.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

In our opinion, as of December 31, 2011 the financial statements reflect reliable information confirming that during a period from January 1, 2011 to December 31, 2011 the Charity Foundation CCC Creative Center Charity used all received financial income according to the intended purpose and maintained all financial records according to the National Accounting Standards.

Intellect-Capital Audit Firm LLC
Director, auditor



Mariya V. Nikolayeva



CCC CREATIVE CENTER

CCC DONORS, 1996-2011

- Agrocombank
- American Council for Cooperation in Education and Language Study (USA)
- British American Tobacco Ukraine
- British Council in Ukraine
- Canadian International Development Agency
- Caritas Czech Republic
- Carpathian Foundation
- Charles Stewart Mott Foundation (USA)
- CIVICUS: World Alliance for Citizen Participation
- Counterpart International (USA)
- Democratic Institutions and Practices Canada-Ukraine Fund
- DFID (UK)
- East Europe Foundation
- European Union
- Embassy of the United States in Ukraine
- Freedom House
- Fresno University (USA)
- International Renaissance Foundation
- Kraft Foods Ukraine
- Management Systems International, Inc. (USA)
- Millennium Challenge Corporation (USA)
- Ministry of Foreign Affairs of Denmark
- Ministry of Foreign Affairs of the Kingdom of the Netherlands
- OSCE Project Co-ordinator in Georgia
- OSCE Project Co-ordinator in Ukraine
- Peace Corps Ukraine
- Planning and Development of International Co-operation (PADCO)
- RUSAL (Ukraine)
- Save the Children Foundation (Georgia)
- TACIS (UK)
- TNK BP Commerce
- United Nations Democracy Foundation (UNDEF)
- United Nations Development Program (UNDP)
- United Nations High Commissioner for Refugees (UNHCR)
- US Environmental Protection Agency
- US Agency for International Development
- World Bank

CCC PARTNERS, 1996-2011

- ABA/CEELI (USA)
- Agency of Development of Private Initiatives, Ivano-Frankivsk
- Agency of Local Development of Husiatyn Region
- Association of Economic Development of Kolomyia Region
- Association of Small Towns of Ukraine
- British Council Ukraine
- Center for Civic Initiatives, Perechyn
- Center for Philanthropy
- Center for Rural Development and Legal Support, Bilhorod-Dnistrovskiy
- Christian Children Fund (USA)
- Civil Society Institute
- Committee of Voters of Ukraine
- CONTACT Center (Moldova)
- Counterpart International, Inc.
- CReDO (Moldova)
- ELWYN (USA)
- Euclid Network (UK)
- EuroCom e.V. (Germany)
- Foundation in Support of Local Democracy (Poland)
- GURT Resource Centre
- ICNL (USA)
- International Center for Political Studies
- International League of Children and Youth Rights Protection
- International Non-for-Profit Law Center
- International Program Evaluation Network
- Kherson City Center of Youth Initiatives "Totem"
- Kyiv International Institute of Sociology
- NIS-US Women's Consortium
- Partners for Democratic Transformations (Czech Republic)
- QED Group, LLC (USA)
- Salvation Army (USA)
- Sibley International (USA)
- Ukrainian Center for Independent Political Research
- Ukrainian Philanthropists Forum
- Ukrainka City Council
- Ural Center of Housing Reform (Russia)
- World Window (Moldova)
- Youth-Council of Georgia

CCC TEAM

- **CCC PRESIDENT**
Palyvoda, Lyubov

- **CCC EXECUTIVE BOARD**
Kazachkovska, Halyna (Head of the Board)
Khalilov, Ayder
Vyshniak, Andriy

- **CCC ADVISORY BOARD**
Tatarinova, Larysa (Head)
Kondratiuk, Tetiana
Tsyhanov, Serhii

- **CCC DIRECTORS**
Kupriy, Volodymyr (Executive Director)
Vaskevych, Hanna (Financial Director)

CCC PERSONNEL, 1996-2009

Andrusiak, Alla
Balandina, Svitlana
Baldych, Natalia
Bandura, Liubov
Baranovska, Olena
Bielushkina, Iryna
Bielushkina, Svitlana
Bondar, Olena
Buhulova, Tetiana
Burchenkova, Iryna
Drobkov, Yevhen
Hopkalo, Maria
Ibrahimova, Ivanna
Kapeliushna, Olha
Kikot, Oksana
Komar, Liudmyla
Korchun, Anna
Koval, Yuriy
Koziakova, Tetiana
Kucherenosov, Vladyslav
Kuchynskiy, Vitaliy
Kudina, Olha
Kupriy, Natalia
Lohhinova, Liudmyla
Lohvinenko, Anna
Marynskyi, Taras
Moisa, Bohdan
Nesterenko, Polina
Oleksienko, Maria
Pakhomovska, Natalia
Pasichnyk, Natalia
Pavlenko, Viktoria
Pavlova, Oksana
Pereskokova, Tamara
Potapenko, Oksana
Sambir, Alina
Savchuk, Rodion
Savranska, Natalia
Slukhovska, Olha
Sorokovska, Anna
Stasevych, Olersiy
Taranets, Kateryna
Tertychka, Oleksandr
Tropman, Oksana
Tykhomyrova, Yulia
Tymofeieva, Hanna
Shakhov, Serhiy
Shevchenko, Inna
Shkitiiaieva, Tetiana
Shypiliva, Olha
Tselischeva, Oleksandra
Vaschenko, Nadia
Vlasova, Olha
Yehorova, Olena
Yelcheva, Liudmyla
Zhdanova, Eteri

CCC VOLUNTEERS, 1996-2011

Bauler, Stephany (Germany)
Bereziuk, Viktoria
Bielushkin, Maksym
Bielushkina, Svitlana
Borzova, Natalia
Bychkovska, Olena
Chabanova, Valentyna
Chyzhevska, Maria
Dmytruk, Maria
Dvorzhek, Suzanna (USA)
Filipovska, Yulia
Havryliv, Hanna
Hekler, Lars (Germany)
Holovchenko, Vasyl
Honcharenko, Olena
Hopkalo, Maria
Hupan, Halyna
Hurylo, Iryna
Isaieva, Anna
Ivanushkin, Ivan
Katsimyak, Olena
Kikot, Oksana
Koptiayeva, Hanna
Kurylo, Halyna
Liubchik, Olena
Lohvinenko, Anna
Lombardo, John (USA)
Lukfil, Elise (Germany)
Mazana, Yulia
Melnichuk, Oleksandra
Monfort, Sarah (USA)
Mysnyk, Oksana
Nesterenko, Polina
Omelchuk, Natalia
Pavlenko, Viktoria
Popko, Inna
Poseliuzhnyi, Roman
Potapenko, Oksana
Prikhno, Kateryna
Ptukha, Oleksandra
Prykhodko, Anna
Semeniuk, Oksana
Shekenia, Dmytro
Shemiakin, Sergiy
Shevchenko, Olha
Stelmaschuk, Andriy
Stewart, Tomas (United Kingdom)
Sverhunenko, Kateryna
Taran, Illia
Taranets, Kateryna
Vaschenko, Yevhen
Vaschenko, Nadia
Zakovska, Marta (Poland)
Tselischeva, Oleksandra

CCC PERSONNEL, 2010-2011

Dolinsky, Igor (IT-specialist)
Gernega, Anastasia (project manager)
Golota, Sophia (project manager)
Khrabrovska, Inna (financial manager)
Koilyak, Mykhailo (administrative assistant)
Lazarenko, Nadia (technical assistant)
Shutov, Roman (project manager)
Yaschenko, Natalia (office manager)

CCC TRAINERS, 1996-2011

Aharkova, Oksana (Kherson)
Bardyn, Mykhailo (Vinnytsia)
Bielushkina, Svitlana (Kyiv)
Bilyk, Zoriana (Lviv)
Chebotarenko, Natalia (Moldova)
Demydova, Olha (Donetsk)
Holub, Viktoria (Germany)
Ivasiv, Oksana (Lviv)
Kachanova, Natalia (Kharkiv)
Kazachkovska, Halyna (Berdiansk)
Khalilov, Ayder (Simferopol)
Khalilova, Elvina (Simferopol)
Koval, Oleksiy (Zaporizhzhia)
Kropyvjanska, Olena (Kyiv)
Kupriy, Volodymyr (Kyiv)
Lohhinova, Liudmyla (Kyiv)
Lukjantseva, Liubov (Kyrovohrad)
Matusiak, Oksana (Lviv)
Melenivska, Valentyna (Chernihiv)
Palyvoda, Lyubov (Kyiv)
Pavlov, Oleksiy (Odesa)
Pavlova, Oksana (Odesa)
Poliuko, Vasyl (Lviv)
Prokopenko, Maryna (Canada)
Sabadash, Halyna (Lviv)
Smolinskyi, Mykola (Rivne)
Solovei, Iryna (Lviv)
Vyshniak, Andriy (Uzhhorod)
Vyshniak, Eleonora (Uzhhorod)
Zaluzhnyi, Andriy (Lviv)

