



CCC CREATIVE CENTER (CCC) REPORT

2012 – 2017



DEDICATION

This report is dedicated to Charlotte Watson and Flemming Heegaard – our teachers, mentors, friends and our kindred souls, who are always with us



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AN ADDRESS FROM PRESIDENT

Dear friends, colleagues and civil society advocates!

The CCC Creative Center presents a report on its activities and achievements over the last six years. These years have been highly eventful and marked with major transformations in Ukraine. The CCC has become a stronger organization. It has gained new experience and implemented a large number of new projects and programs. Among these are the projects devoted to assisting the internally displaced individuals from Donbas, supporting civil service reforms and decentralization, enhancing the role and influence of civil society in different areas of our lives.

Our main asset is the people we work with. These are our members, employees, experts and partners. We are proud and honored to have been part of their lives and a party to their achievements. We are inspired by their successes and motivation, their striving for change and values. We highly appreciate their trust in us, their professionalism and partnership.

We have also suffered great losses during these years. We greatly miss our faithful and dearly departed Charlotte Watson and Flemming Heegaard who inspired us to create this organization and supported us all these years by sharing their wisdom and love and providing constructive advice and criticism. Their commitment and resolve kept us on our toes and helped the CCC move forward, develop capacity, become stronger and wiser, and also remained focused on life core values. Charlotte and Flemming were not only the expert mentors in the field of civil society development, but also kind and joyful companions who loved life and lived it to the full. They have set an example that will continue to inspire us in the future.

This report describes our efforts to change for the better the lives of people we cross paths with. It is about the accomplishments of successful and creative people whose collaboration has helped us achieve our own success.

May inspiration and success attend all of you!!!



EXECUTIVE DIRECTOR'S ADDRESS

In accordance with the principles of transparency and openness, CCC presents the report on the results of its work. The last six years were filled with intense activities for the Foundation, quite similar to what was happening in the entire nation. We have made our best contributing effort to increase the professionalism, capacity, impact, and effectiveness of Ukrainian civil society organizations. We have provided territorial communities with an opportunity to identify their strengths and gain an ability to create a «miracle of development» using citizen activists, volunteers and the genuine cooperation between the government and the public. For our part, by interacting with various government bodies at the national and regional levels, we have made our own contribution to creating the environment that promotes citizen participation in public policy making and the development of social programs and services.

Thank you all for your support, partnership and teamwork. We owe our success to you and we highly value our joint effort and the contribution it made to the overall success of our entire nation.





OUR MISSION:

To promote the development of citizens' initiatives aimed at strengthening civil society in Ukraine through the creative development and implementation of charity programs and support of civic organizations, local governments and grassroots initiatives.

The CCC Creative Center was originated in 1993, when the U.S.- based Counterpart International, Inc. began implementing its program in Ukraine. The program goal was to support the emergence and development of non-government sector in Ukraine. As a result of the program implementation, a group of trainers was organized to work with civil society organizations in Ukraine, Moldova and Belarus.

Step by step, from one training session to another, the activists from Ukrainian non-governmental organizations were becoming professional trainers by learning from the experience of American fellow trainers how to develop and implement training programs and how to provide expert support and advice to the non-government organizations in Ukraine. This group of trainers had a great success in combining international experience and the knowledge of how the "third sector" operates in Ukraine. Our training allowed the non-government organizations to acquire the knowledge and skills and also develop the capacity necessary to manage their programs professionally and effectively in accordance with best international standards, and to adapt best international practices to local requirements.

It made perfect sense for this group of trainers to follow up with the creation of a free standing Ukrainian non-governmental organization, which on March 28, 1996 was officially registered as

the Charitable Foundation Creative Center Counterpart, and in April 2007 received a new name of the CCC Creative Center.

Throughout its existence, the CCC Creative Center has been focusing its efforts primarily on promoting the development of the non-governmental sector in Ukraine. The issues of institutional capacity development, improving professional skills of activists including the ability to professionally develop and implement projects have been the main staples in the CCC Creative Center's work with civil society organizations.

Gradually, CCC expanded the range of its target audiences. Starting with the project "Promoting the initiative and empowerment of local communities in line with the Law 'On Local Self-Government'" (Toloka Project), CCC has been actively engaging local communities in various community development projects. The top priority area of focus there has been the promotion of partnership relations that enable local governments, various self-organized citizens' groups and other public organizations identify opportunities to work together in addressing socially significant problems. These local level partnerships have become especially important at the time of the government decentralization reform, when local communities receive the authority to independently govern themselves.

SUMMARY REPORT 2012 – 2017



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**2012 – 2017 was a busy and eventful period for CCC.
The Center focused its activities on four strategic
areas:**

- Supporting the development of civil society organizations in Ukraine;
- Promoting community development;
- Promoting philanthropy in Ukraine;
- Developing Europe-wide partnerships among civil society organizations



THE PROJECTS IMPLEMENTED BY CCC IN 2012 -2017 ARE AS FOLLOWS:

Project	2012	2013	2014	2015	2016	2017
Supporting the development of civil society organizations (CSOs) in Ukraine						
United for Reforms						
USAID CSO SI						
US Peace Corps in Ukraine						
Library Leadership Development Program for Young Librarians						
Supporting Civil Society Institutions as Drivers of Democracy and Good Governance						
Researching the Dynamics of NGOs Development in Ukraine						
Civil Society Inventory in Ukraine						
Increasing Transparency and Publicity of Civil Society Organizations						
Promoting Community Development						
Sustainable Urban Development						
A New Breath of Culture: A Legacy Filled with the Life of Art						
Access to Public Information in Small Towns of Ukraine						
Social Services in Amalgamated Territorial Communities						
Citizen Report Cards (CRC) Survey on Public Satisfaction of Court Performance						
Evaluating Implementation of the Citizen Report Card Program in Courts						
The Voice of the Public in Odesa Region Courts Performance Evaluation						
Towards Mutual Trust through Effective Communication between the Courts and Citizens						
Promoting the Principle of Transparency and Accountability of Executive Bodies						
Small Grants Program for Business Start-up or Recovery by the Affected Population in Eight Regions of Ukraine						
Small Grants Program for Business Development by Internally Displaced Persons and Local Communities of Donetsk and Luhansk Regions						
Designing Strategies of Local Socio-Economic Development and Plans of Organizational Development of Local Government Bodies; Provision of Consultation Support in the Organization Development Planning Process to the Amalgamated Territorial Communities of Donetsk and Luhansk Regions						
Strengthening the Capacity of Local Governments and Agencies of Regional Development of Donetsk and Luhansk Regions						
Promoting Philanthropy in Ukraine						
Pioneer HI-Bred Foundation (USA)						
Developing Europe-wide partnerships among civil society organizations						
Adapting Public Service in Georgia, Moldova and Ukraine to EU Standards: Progress Monitoring and Civil Society Recommendations						
Public Administration and Local Government Reforms in EaP						



In 2012 – 2017, CCC:



- Conducted 86 training events attended by 1720 participants from all over Ukraine, as well as Georgia, Armenia and Moldova. The training topics included strategic planning and management, leadership, PR and communication, project proposal writing, preparation of annual reports, corruption prevention, etc.
- Conducted three schools for trainers and three schools for monitoring and evaluation, as well as a school of judicial journalism.
- Organized a press tour of courts in Cherkasy Region
- Completed 35 studies and evaluations of the status and the development of CSOs, courts, government bodies, local communities, etc.
- Administered 7 grant programs.
- Provided project grants to 49 CSOs, totaling \$201,755, and to 604 entrepreneurs, for a total of \$3,250,000.
- Completed 38 partner projects addressing the areas of the Center's focus.
- Organized 5 conferences and round tables.
- Organized 9 competitions for the best annual report by a CSO and the best business project by an internally displaced person(s).
- Put out 27 publications and created 8 online resources.
- CCC employees and members:
 - made presentations at and attended more than 130 conferences in Ukraine, as well as in the USA, Austria, Belgium, Georgia, Kazakhstan, Lithuania, Moldova, Germany, Poland, Portugal, Slovakia, Hungary, Croatia, Czech Republic;
 - received training in more than 6 countries;
 - collaborated as experts with organizations such as the OSCE, the Council of Europe, UNDP and other UN agencies, the European Commission, USAID, the Peace Corps of the United States, etc

2012

SUMMARY
OF CCC'S
ACTIVITIES FOR
EACH YEAR



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2012



PROJECTS



Project Name	Project Goal/Outline	Donor	Implementation Period
Researching the Dynamics of NGOs Development in Ukraine	Goal: Enhance the capacity and effectiveness of CSOs to influence public policy, protect human rights and increase government accountability by monitoring and evaluating the "United for Reforms" Project's grantees.	USAID / Pact Inc. "United for Reforms" Project (UNITER)	2011 – 2013
Sustainable Urban Development	Goal: Promote sustainable local development of depressed small towns in Belarus, Georgia and Ukraine with a view to increase their competitiveness utilizing Polish and Ukrainian experience in strategic planning.	The European Union	February 2010 – February 2013
Evaluation of the US Peace Corps' Small Grants Program	Goal: Document the impact of the US Peace Corps' small projects from the perspective of those Ukrainian communities where the Peace Corps volunteers live and work.	US Peace Corps in Ukraine	March – May 2012
Citizen Report Cards (CRC) Survey of Public Satisfaction of Court Performance	Goal: Support the legislative, regulatory and institutional reform of the courts.	USAID / Chemonics "Fair, Independent and Responsible Judiciary of Ukraine" FAIR Justice Project	May 2012 – January 2013
A New Breath of Culture: A Legacy Filled with the Life of Art	Goal: Develop an effective system for identifying, collecting, analyzing and disseminating the best practices of using artistic innovations to promote cultural and historical heritage in the South of Ukraine, Georgia and Armenia; development of international and intersectoral cooperation based on a common platform to facilitate, generate and implement cultural programs that promote socio-economic development.	The European Union	January 2012 – December 2013
2011 CSO Sustainability Index for Eastern Europe and Asia	Goal: Evaluate the progress in the development of a wide range of CSOs operating in Europe, Eurasia and Ukraine in particular as well as civil society activities during calendar year 2011.	USAID / MSI (Management Systems International, USA)	2011 – 2017
CCC Monitoring and Evaluation School: Evaluation of Organizational Development	Goal: Conduct training for local organizational development evaluation specialists and organize professional development of specialists.	CCC Creative Center's self-supporting project	2012

SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2012



CCC ACTIVITIES IN FACTS AND FIGURES

- The CCC team together with its partners implemented 5 projects in the following areas: development of civil society organizations (2), community development (3).
- 30 training events were conducted as part of the Sustainable Urban Development project, which enabled 87 representatives of local authorities, civil society organizations from Ukraine and Georgia improve their knowledge and skills pertaining to project management, strategic planning, research and study, and public education campaign planning.
- The organization that implemented the United States Agency for International Development's Fair Justice project commissioned a team of CCC trainers to train the trainers from the National School of Judges of Ukraine on teaching methods used in adult education.
- As part of A New Breath of Culture project, 27 men and women representing local civil society organizations and museums from across Odesa Region, Mykolaiv Region, Kherson Region and Crimea improved their knowledge and skills in project management, effective communication and partnership building.
- 16 local civil society organizations from Ukraine and Georgia received a total of 105,701 EURO in grant funding in conjunction with the Sustainable Urban Development project. The grantees implemented mini-projects in engaging community residents in the community development strategic planning activities. These projects amplified the voice of young people, women, vulnerable population groups, and the groups of local citizen activists in determining development strategies for their territorial communities.

KEY EVENTS OF THE YEAR

- The Center started the Monitoring and Evaluation School program.
- The Center launched A New Breath of Culture: A Legacy Filled with the Life of Art project in partnership with Totem, the Kherson Center for Youth Initiatives, the DRONI Association (Georgia), and the Armenian Young Women Association AYWA.
- The Center completed an assessment of a survey program implementation in which court visitors were polled using the civil society report cards. The assessment was commissioned by the United States Agency for International Development's Fair Justice project.
- The Center organized the Second National Contest of Civil Society Organizations' Annual Reports.
- V. Kupriy, Executive Director of CCC, became Chair of the Public Council under the National Agency of Ukraine for Civil Service and also became a member of the Coordination Council on Civil Society under the President of Ukraine.

SUMMARY
OF CCC'S
ACTIVITIES
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2012



SUCCESS STORY

The Sustainable Urban Development project amplified the voice and increased participation of young residents of small cities.

The youth from the four local communities, namely the city of Horodok (Khmelnysky Region), Bobrynets (Kirovohrad Region), and Olevsk (Zhytomyr Region) became full-fledged and influential members of the urban development strategic planning team. Specifically, thanks to the grants provided, the local civil society organizations ensured that young residents were fully engaged in determining the priorities and a vision for their cities' future development. The school students from the city of Horodok made a significant contribution to determining the vision for their city development when four of their proposals had been incorporated in the city strategic development plan. The youth of Bobrynets came up with an initiative to develop recreational areas in a city park. The young volunteers implemented the initiative with the support of the city council. The school students from the city of Korsun-Shevchenkivskyi proposed 4 social service projects which had become part of the city strategic development plan.

The Association of Small Cities of Ukraine has been the CCC Creative Center's partner for over 9 years. The partners implemented a large-scale Sustainable Development of Small Cities project supported by the European Union. The well-established teamwork ensured success of another joint project titled "Access to public information in small cities." CCC is a public organization with high performance standards that provides clients with practical solutions.

Valentyna Poltavets
Association of Small Cities of Ukraine



2013

SUMMARY
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ACTIVITIES FOR
EACH YEAR



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2013



PROJECTS



Project Name	Project Goal/Outline	Donor	Implementation Period
Researching the Dynamics of NGOs Development in Ukraine	Goal: Enhance the capacity and effectiveness of CSOs to influence public policy, protect human rights and increase government accountability by monitoring and evaluating the "United for Reforms" Project's grantees.	USAID / Pact Inc. "United for Reforms" Project (UNITER)	2011 – 2013
Sustainable Urban Development	Goal: Promote sustainable local development of depressed small towns in Belarus, Georgia and Ukraine with a view to increase their competitiveness utilizing Polish and Ukrainian experience in strategic planning.	The European Union	February 2010 – February 2013
Citizen Report Cards (CRC) Survey on Public Satisfaction of Court Performance	Goal: Support the legislative, regulatory and institutional reform of the courts.	USAID / Chemonics "Fair, Independent and Responsible Judiciary of Ukraine" FAIR Justice Project	May 2012 – January 2013
Evaluating the Implementation of the Citizen Report Card (CRC) Program in Courts	Goal: Advance the citizen report cards methodology to ensure the quality of the courts' performance by evaluating the effectiveness and long-term impact of survey programs based on the CRC methodology.	USAID / Chemonics "Fair, Independent and Responsible Judiciary of Ukraine" FAIR Justice Project	March 2013 – June 2013
A New Breath of Culture: A Legacy Filled with the Life of Art	Goal: Development of an effective system for identifying, collecting, analyzing and disseminating the best practices for using artistic innovations to promote cultural and historical heritage in the South of Ukraine, Georgia and Armenia; development of international and intersectoral cooperation based on a common platform to facilitate, generate and implement cultural activities that promote socio-economic development.	The European Union	January 2012 – December 2013
2012 CSO Sustainability Index for Eastern Europe and Asia	Goal: Evaluate the progress in the development of a wide range of CSOs operating in Europe, Eurasia and Ukraine in particular as well as civil society activities during calendar year 2012.	USAID / MSI (Management Systems International, USA)	2011 – 2017
Supporting Civil Society Institutions as Drivers of Democracy and Good Governance	Goal: Administer the grant program titled "Supporting Civil Society Institutions as Drivers of Democracy and Good Governance."	The United Nations Development Programme in Ukraine, "Democratization, Human Rights and Civil Society Development" Project funded by the Ministry of Foreign Affairs of Denmark	July 2013 – December 2014
Access to Public Information in Small Towns of Ukraine	Goal: Support the citizens living in small towns in their right for access to public information.	The European Union	2013 – 2014
Library Leadership Development Program for Young Librarians	Goal: Provide young librarians with an opportunity to develop their professional skills as well as enhance their creative potential to introduce innovative practices in Ukrainian libraries.	The International Research and Exchange Board (IREX). The "Bibliomist" Program	September 2013 – June 2014

SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2013



CCC ACTIVITIES IN FACTS AND FIGURES

- The CCC team together with its partners implemented 4 projects in the following areas:
 - Development of civil society organizations (1)
 - Community development (3).
- 18 local civil society organizations received a total of \$196,355.59 in grant funding as part of the Civil Society Institutions Support project to address the issues of:
 - Public participation in proposing and approving decisions by local government.
 - Development of public initiatives that address local problems using democratic mechanisms of local governance.
 - Public monitoring or public audit of the actions of executive bodies, local self-governance; - Implementation of e-government programs at the local level.
 - Ensuring transparency of the budget process.
 - Establishing a dialog between the government and the public in implementing local policies.
- Promoting accountability and transparency of government activities.
- Promoting the implementation of the Open Government initiative along with due public monitoring.
- Promoting legislation on full access to public information.
- 20 training events were conducted in conjunction with the project on ensuring access to public information in small cities in Ukraine. The training was focused on the application of the Law on Public Information Access. As a result, 175 local government officials from 20 small cities improved their knowledge and skills essential for ensuring access to public information controlled by local councils and their executive offices.
- 2 training sessions were organized as part of the Library Leadership Development Program for Young Librarians. 28 young library specialists received training in Web 2.0 modern library technologies and in public needs evaluation and community engagement.

KEY EVENTS OF THE YEAR

- The CCC and Pioneer HI-Bred Foundation partnership effort resulted in upgrading the capacities of a rural outpatient clinic located in Stasi Village of Poltava Region.
- The Center organized the 3rd National Contest of CSOs Annual Reports.
- The Center introduced LEADERSHIP IN LAW, a training program designed for young lawyers, defense attorneys, heads of law firms, and law students. The program was offered in partnership with Student Republic, an All-Ukrainian Youth Public Organization, the Chelentano pizzeria, the Youth Forum of the Bar Association of Ukraine, the League of Students of the Ukrainian Bar Association.
- CCC publicly condemned the acts of violence committed by Ukrainian government against the peaceful assembly of citizens in Kiev on the night of November 29 to 30 on Independence Square and announced the cessation of any cooperation and interaction with the government authorities.
- The Center implemented the studies titled "Evaluation of the social and economic contribution of the charitable organizations of Ukraine to the Ukrainian economy" and "Funding models that



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

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Президенту
БФ «Творчий центр ТЦК»
Палавко Л.

Шановна пані Любо!

Висловлюємо зацікавленість чи навіть підтримку, позичку співпрацю у напрямку розвитку громадських ініціатив, спрямованих на зміцнення громадянського суспільства в Тростянецькій ОТГ.

Троستянецька міська рада давно є партнером БФ «Творчий центр ТЦК». Завдяки неперемінному досвіду та професіоналізму фахівців благодійного фонду нам вдалося успішно реалізувати значні проекти та отримати гранти спрямовані на розвиток громади.

Дякуючи співпраці з БФ «Творчий центр ТЦК», місто Тростянець отримало друге місце конкурсу Рада Європи «Краще практичне мистецтво співпрацювання – 2014» за розроблену та реалізовану практику в команді «Влада та громада: інформування, діалог, участь», яка стосувалася активізації участі громадян у місцевому розвитку через залучення голів вулиць та будинкових комітетів до розробки бюджету та плану місцевого розвитку, а також запровадження незалежного громадського контролю за виконанням робіт підприємствами й комунальними службами.

Творчі, компетентні, професійні працівники благодійного фонду, які отримували проблематичне середовище, надають необхідні знання, розвивають спроможність місцевої влади працювати професійно, на європейському рівні на благо територіальної громади.

Ми високо цінуємо Вашу допомогу та ще раз висловлюємо подяку за вагомий внесок у розвиток нашої громади і сподіваємося на нашу подальшу співпрацю.



Ю.А. Бова



SUCCESS STORY

The Support to Civil Society Institutions Grant Program (funded by UNDP and the Ministry of Foreign Affairs of Denmark) provided an opportunity to increase citizens' participation in the activities of territorial communities' governments.

“Community Voice,” a Trostianets district NGO (Sumy Region) implemented a project instrumental in establishing an appropriate legal environment necessary to organize general public meetings in the community and to allow the citizens to self-organize.

*Feedback by Yuriy Bova -
Mayor of the City of Trostianets*



2014

SUMMARY
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SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2014



PROJECTS

Project Name	Project Goal/Outline	Donor	Implementation Period
Supporting Civil Society Institutions as Drivers of Democracy and Good Governance	Goal: Administer the grant program "Supporting Civil Society Institutions as Drivers of Democracy and Good Governance."	The UN Development Programme in Ukraine, "Democratization, Human Rights and Civil Society Development" Project funded by the Ministry of Foreign Affairs of Denmark	July 2013 – December 2014
Access to Public Information in Small Towns of Ukraine	Goal: Support the citizens living in small towns in their right for access to public information.	The European Union	2013 – 2014
Library Leadership Development Program for Young Librarians	Goal: Provide young librarians with an opportunity to develop their professional skills as well as enhance their creative potential to introduce innovative practices in Ukrainian libraries.	The International Research and Exchange Board (IREX). The "Bibliomist" Program	September 2013 – 30 June 2014
Researching the Dynamics of NGOs Development in Ukraine	Goal: Measure the development and identify the needs of the non-governmental sector in Ukraine.	The United Nations Development Programme in Ukraine, "Democratization, Human Rights and Civil Society Development" Project funded by the Ministry of Foreign Affairs of Denmark	April – December 2014
Stasi Territorial Community Development Project (Poltava Region)	Goal: Assess the needs of rural communities in social development and in improving health services delivery infrastructure.	Pioneer HI-Bred Foundation (USA)	February – June 2014
2013 CSO Sustainability Index for Eastern Europe and Asia	Goal: Evaluate the progress in the development of a wide range of CSOs operating in Europe, Eurasia and Ukraine in particular as well as civil society activities during calendar year 2013.	USAID / MSI (Management Systems International, USA)	2011 – 2017
"Free Kick" Project Evaluation	Goal: Evaluate the effectiveness of the "Free Kick" project's training curriculum in educating the youth about AIDS, its strengths and weaknesses, as well as lessons learned and future access strategies to the population at high risk of contracting AIDS.	US Peace Corps in Ukraine and the GrassrootSoccer (USA)	2014



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2014



CCC ACTIVITIES IN FACTS AND FIGURES

- The CCC team together with its partners implemented 4 projects in the following areas:
 - Development of civil society organizations (1)
 - Community development (3).
- The Center assessed the institutional development needs of and provided advice regarding the necessary organizational development activities to 18 CSOs in conjunction with the Support for Civil Society Institutions project. CCC conducted 1 training activity and 2 master class sessions that addressed organizational development issues for 20 individuals representing 15 CSOs that received UNDP grants.
- 4 training sessions were organized as part of the Young Librarians Leadership program. 28 young library specialists received training in Web 2.0 modern library technologies, in public needs evaluation and community engagement, and in the delivery of present-day library services. The Center organized the visit of 30 young librarians to Latvia. The Center organized a study tour of 30 young librarians to Latvia to learn the experience of managing public libraries.

KEY EVENTS OF THE YEAR

- CCC partnered with the Pioneer HI-Bred Foundation to perform initial social development needs assessment the territorial community that resides in Stasi Village of Poltava Region.
- The Center conducted the 3rd National Contest of CSOs Annual Reports.
- CCC built close cooperation with the Bibliofest Program, which resulted in the implementation of a number of training programs, namely: the “Leadership” Program for Young Librarians, Train the Trainers from Among the Librarians, “Library Based Job Seeking Assistance Classes.”
- CCC becomes a member of the “Reanimation Reform Package” coalition.
- Another study was conducted on the status and changes in the civil society development in Ukraine, spanning the period of 2002-2013.



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2014



SUCCESS STORY

The Library Leadership Development Program for Young Librarians helps libraries attract customers

Natalia Tkachiova, a young librarian from Kherson city took part in a training program and the study tour to Latvia. Following her intention to translate the new knowledge and experience into practice, Natalia realized small-scale projects, which resulted in the creation of a discussion club “Kherson Kino (Kherson Movie)” and a creative workshop “Youth Video Laboratory” in Branch Library No. 3 of the Central library system of Kherson City. Today the library schedule features regular events such as the night of documentary film, interactive discussion sessions of topical issues, master classes and skill building sessions that focus on directing, cinematography and acting, script writing and video editing for young. This way the residents of Kherson obtained not only a book depository, but an attractive place for meetings, socializing, and the exchange of ideas.

I learned about the Creative Center CCC in the fall of 2013. At that time, they announced a competition-based selection of young librarians into their “Leadership” program. I applied and found myself among the 30 selected program participants. The program included several training modules that were taught in Ukraine, an internship in Latvia offered to participants on a competitive basis, and an individual library innovation plan making period that followed the completion of the internship. The trainees came from different regions of Ukraine that for me were associated with particular parts of the map of Ukraine. In fact, this was my first experience of participating in an educational project of such a large scale. Owing to this experience, I met many of my colleagues from other areas of Ukraine, the majority of which I had never visited. And now, several years after the training, at times I find it professionally useful to be a member of the network that was formed then. Only half of the program participants managed to win the opportunity to receive training in Latvia – every second person failed to qualify in an additional contest. The idea of the trip was to show us the experience of another country, which we could use in our libraries, after completing the internship and returning to Ukraine. However, apart from the library operations, we saw the cities, met their residents and learned what the life was about in this country, among other things. It is extremely inspiring and really broadens your horizons. You come back home not only thinking how you can expand and modify the activities of an individual library branch, but you want to do more overall. At that time I was a librarian in the young readers department of one of the 34 libraries of the Kherson city library system. Now I am part of the local government as a head of the city youth department. The CCC Creative Center’s project provided an impetus that changed my life, and I consider this organization as a good potential partner for joint projects.

Natalia Tkachiova,

*Former trainee, present-day Head of the Family and Youth Department,
Kherson City Council’s Office for Youth and Sports*



2015

SUMMARY
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SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2015



PROJECTS

Project Name	Project Goal/Outline	Donor	Implementation Period
The Voice of the Public in Odesa Oblast Courts Performance Evaluation	Goal: Facilitate the improvement of the courts' performance in Odesa Region with due regard for public expectations and opinions of court visitors by conducting a survey based on the citizen report cards (CRC) methodology.	USAID / Chemonics "Fair, Independent and Responsible Judiciary of Ukraine" FAIR Justice Project	February – September 2015
Improved Access to Educational Services for the Citizens of Stasi Village (Poltava Region)	Goal: Create conditions for proper access to quality education in the village of Stasi by providing the local grammar school and pre-school day care center with energy-saving windows and modern learning devices.	Pioneer HI-Bred Foundation (USA)	February – April 2015
2014 CSO Sustainability Index for Eastern Europe and Asia	Goal: Evaluate the progress in the development of a wide range of CSOs operating in Europe, Eurasia and Ukraine in particular as well as civil society activities during calendar year 2014.	USAID / MSI (Management Systems International, USA)	2011 – 2017
Towards Mutual Trust Through Effective Communication Between the Courts and Citizens	Goal: Facilitate the emergence of an effective interaction system between the courts of Cherkasy Region and the general public, primarily civil society organizations and local mass media; to aid in establishing appropriate standards for such interactions based on adhering to the principle of independence and impartiality of the court.	USAID / Chemonics "Fair, Independent and Responsible Judiciary of Ukraine" FAIR Justice Project	March 2015 – March 2016
Civil Society Inventory in Ukraine	Goal: Develop proposals regarding the national civil society support strategy in Ukraine by refining the definition of the civil society concept in Ukraine and assess the number and the needs of CSOs in Ukraine	The UN Development Programme in Ukraine, "Democratization and Human Rights in Ukraine" Project, Ministry of Foreign Affairs of Denmark	June 2015 – May 2016



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2015



PROJECTS

Small Grants Programme for Business Start-Up, Renewal or Expansion by Affected Population in 8 Regions of Ukraine	Goal: Improve the lives of internally displaced persons and the local residents of Donetsk and Luhansk Regions by supporting private entrepreneurship and small businesses. Project components and activities: (1) Publicize and organize 3 rounds of a small grants competition; (2) Provide advice to internally displaced individuals and residents of Donetsk and Luhansk Regions on how to write and submit a grant proposal; (3) Provide information to stakeholders and general public regarding the small grants program.	The United Nations Development Programme in Ukraine, "Rapid Response to Social and Economic Issues of Internally Displaced People in Ukraine" Project and "Economic and Social Recovery of Donbas Region" Project, funded by the Government of Japan in partnership with the Government of Ukraine, Regional and local governments	August 2015 – February 2016
Promoting the Principle of Transparency and Accountability of Government Bodies	Goal: Promote government transparency and accountability in Ukraine by developing a standard assessment of government performance by measuring the government and citizen interaction.	The United Nations Development Programme in Ukraine, "Democratization, Human Rights and Civil Society Development" Project funded by the Ministry of Foreign Affairs of Denmark	March – August 2015
Adapting Public Service in Georgia, Moldova and Ukraine to EU Standards: Progress Monitoring and Civil Society Recommendations	Goal: Evaluate and provide recommendations regarding the adaptation progress of public service in Georgia, Moldova and Ukraine to EU Standards considering these countries' obligations under the EU Association Agreement.	The European Union through Eastern Partnership Civil Society Forum	2015
CCC Trainers School: Level I	Goal: Teach the adult education methodology and skills using interactive teaching strategies.	CCC Creative Center's self-supporting project	2015
CCC Monitoring and Evaluation School: Evaluation of Programs and Projects	Goal: Conduct training for local organizational development evaluation specialists and organize professional development of evaluation practitioners.	CCC Creative Center's self-supporting project	2012



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2015



CCC ACTIVITIES IN FACTS AND FIGURES

- The CCC team together with its partners was implementing 11 projects in the following areas of focus:
 - Development of civil society organizations (3).
 - Community development (7).
 - Europe-wide collaboration (1).
- As part of the UNDP business grants program, CCC ensured that 255 grants distributed to internally displaced persons in 8 regions of Ukraine and to local residents of Donetsk and Luhansk Regions were properly administered. The grants supported implementation of the business plans that created 676 additional jobs.
- The Center provided 634 consultations in support of grant recipients and organized 8 information sessions.
- 1890 respondents representing the total number of people who visited 27 courts of Odesa Region were interviewed.

KEY EVENTS OF THE YEAR

- CCC became the administrator of the UNDP Business Grants Program for Internally Displaced Persons in Donetsk, Zaporizhzhia, Dnipro, Kyiv, Poltava, Odesa, Luhansk Regions, the city of Kyiv and the residents of Donetsk and Luhansk Regions.
- The Hungarian Ecumenical Assistance Service, in partnership with the CCC Creative Center, launched a new project aimed at developing the capacity of Ukrainian civil society organizations to provide humanitarian aid and assistance. This initiative was supported by the Ministry of Foreign Affairs and Trade of Hungary.
- The 4th National Annual Report Contest was conducted among the participating CSOs.
- CCC together with the National Academy of Public Administration under the President of Ukraine organized the XV Annual Conference of the International Program Evaluation Network. The financial support to the conference was provided by GIZ.

According to the results of the survey 113 recommendations were prepared on improving the performance of 27 courts of general jurisdiction and commercial and administrative courts in the Region.

- CCC conducted a survey of the training needs of courts' press secretaries in Cherkasy Region. The study helped identify general training requirement for the courts' press secretaries and also develop a training program that would improve their ability to establish effective communication between the judiciary and the public.
- The training program was instrumental in helping 13 court administrators from Cherkasy Region improve their knowledge and skills in the area of media relations.
- The Center also administered the DuPont Pioneer program of corporate social responsibility.

- CCC and the Court of Appeal of Cherkasy Region came up with an initiative to hold a conference titled "Achieving Mutual Trust by Building Effective Communication of Courts and the Public." The conference was attended by over forty-five court administration officials, representatives of the local NGOs, public libraries of Cherkasy Region and the mass media.

- Another round of graduations took place at the CCC Train the Trainer and the Monitoring and Evaluation Schools.
- CCC partnered with other CSOs to advocate for civil service reform. The CCC's active advocacy effort and the participation of its experts' in the expert advisory council created under the National State Service, resulted in the passage of a new law of Ukraine "On Civil Service" by the Ukrainian Parliament.



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2015



SUCCESS STORY

CCC assists businesses with the corporate social responsibility programs

CCC is making every effort to promote the culture of charity. DuPont Pioneer has selected CCC as its charity program administrator for Stasi village (Poltava Region). Owing to the financial support of the Pioneer Hi-Bred Foundation, the Bashkirtseva gymnasium (preparatory) school in Stasi has opened modern classrooms for the English language, physics and biology study. The language study classrooms are provided with a set of textbooks and dictionaries, learning games, and a licensed English language study course on discs. The biology classroom has installed teacher software, printed and dynamic visual aids, virtual lab and a printer. DuPont Pioneer also provided the physics classroom with interactive boards, electrodynamics and electricity visualization equipment, and a set of laboratory tools. In addition, new energy-efficient windows were installed in the gymnasium school and a local preschool day care center, which will help these institutions to reduce heat losses and will generate saving in paying for heat in winter. These windows will also help maintain comfortable air temperature in classrooms throughout the year and reduce the harmful effects of ultraviolet radiation.

Social responsibility is central to the DuPont Pioneer company culture. Improving the quality of life, caring for employees and residents of local communities, ensuring cleanliness of the environment, adhering to high ethical standards and strict enforcement of laws are at the core of our operations and ensure our enduring success in all countries of the world ... CCC Creative Center, a charity organization, approached the Pioneer Hi-Bred Foundation, created in 1992 by DuPont Pioneer Ukraine to carry out its charitable mission. Following a detailed review, the Pioneer Hi-Bred Foundation funded the purchase of an ambulance. The car is certified and fully equipped with a modern electrocardiograph machine and a glucose meter, which improves the quality of medical care in the local community.

Chaba Molnar,
DuPont Pioneer

<https://latifundist.com/novosti/20855-dupont-pioneer-predstavil-kso-initsiativu>



2016

SUMMARY
OF CCC'S
ACTIVITIES FOR
EACH YEAR



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2016



PROJECTS



Project Name	Project Goal/Outline	Donor	Implementation Period
2015 CSO Sustainability Index for Eastern Europe and Asia	Goal: Evaluate the progress in the development of a wide range of CSOs operating in Europe, Eurasia and Ukraine in particular as well as civil society activities during calendar year 2015.	USAID / MSI (Management Systems International, USA)	2011 – 2017
Towards Mutual Trust Through Effective Communication Between the Courts and Citizens	Goal: Facilitate the emergence of an effective interaction system between the courts of Cherkasy Region and the general public, primarily civil society organizations and local mass media; to aid in establishing appropriate standards for such interactions based on adhering to the principle of independence and impartiality of the court.	USAID / Chemonics “Fair, Independent and Responsible Judiciary of Ukraine” FAIR Justice Project	March 2015 – March 2016
Civil Society Inventory in Ukraine	Goal: Develop proposals regarding the national civil society support strategy in Ukraine by refining the definition of the civil society concept in Ukraine and assess the number and the needs of CSOs in Ukraine	The United Nations Development Programme in Ukraine, “Democratization, Human Rights and Civil Society Development” Project funded by the Ministry of Foreign Affairs of Denmark	June 2015 p. – May 2016
Small Grants Programme for Business Start-Up, Renewal or Expansion by Affected Population in 8 Regions of Ukraine	Goal: Improve the lives of internally displaced persons and the local residents of Donetsk and Luhansk Regions by supporting private entrepreneurship and small businesses. Project components and activities: (1) Publicize and organize 3 rounds of a small grants competition; (2) Provide advice to internally displaced individuals and residents of Donetsk and Luhansk Regions on how to write and submit a grant proposal; (3) Provide information to stakeholders and general public regarding the small grants program.	The United Nations Development Programme in Ukraine, “Rapid Response to Social and Economic Issues of Internally Displaced People in Ukraine” Project; “Economic and Social Recovery of Donbas Region” Project, funded by the Government of Japan in partnership with the Government of Ukraine, regional and local governments	August 2015 – February 2016
Small Grants Program for Business Development by Internally Displaced Persons and Local Communities of Donetsk and Luhansk Regions	Goal: Improve the lives of internally displaced persons and the local residents of Donetsk and Luhansk Regions by supporting private entrepreneurship and small businesses.	The United Nations Development Programme in Ukraine, “Restoration of Governance and Reconciliation” Program funded by the Ministry of Foreign Affairs of Poland, Government of Japan, Government of the Czech Republic, Government of the Great Britain	July – December 2016
Public Administration and Local Governments Reforms in EaP	Goal: Citizens’ and expert evaluation of the progress of public administration reform and decentralization in the Eastern partnership nations.	The European Union by means of Eastern Partnership Civil Society Forum	May – November 2016

SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2016



CCC ACTIVITIES IN FACTS AND FIGURES

- The CCC team together with its partners was engaged in implementing 7 projects in the following areas of focus:
 - Development of civil society organizations (1).
 - Community development (5).
 - Europe-wide collaboration (1).
- As part of the UNDP business grants program, CCC ensured that 277 grants distributed to internally displaced persons in 8 Regions of Ukraine and to local residents of Donetsk and Luhansk Regions were properly administered. The grants supported implementation of the business plans that created 710 new jobs.
- 1800 respondents representing the total number of visitors to 25 courts of Kherson Region and the Commercial Court for Mykolaiv Region were interviewed. The results of the survey were used to develop recommendations on how to improve the performance of 25 courts of general jurisdiction and commercial and administrative courts in the Region.
- The Center developed and tested an evaluation methodology that rated the executive bodies performance based on their “interaction with the public”.
- Public monitoring of Ukraine’s fulfillment of its obligations under the EU-Ukraine Association Agreement in the implementation of public administration reform has been carried out.

KEY EVENTS OF THE YEAR

- Lyubov Palyvoda, CCC President, was appointed to the President of Ukraine’s Coordinating Council on the Promotion of Civil Society.
- A group of experts undertook a study of the current status of civil society in Ukraine. The experts who represented Ukrainian civil society organizations, government agencies, research institutes and international organizations analyzed the results of the study and proposed their definitions of “civil society” and “civil society organizations” as well as created a classification of Ukrainian CSOs, described current trends in their organizational development, identified obstacles and proposed solutions, and articulated CSOs’ further development needs.
- CCC and the Court of Appeal of Cherkasy Region organized a school of legal journalism that provided training to the journalists working in the Cherkasy mass media and sponsored a press tour to the Monastyrshche and Mankivka District Courts, as well as the Uman City Court.
- CCC partnered with other CSOs and the OSCE Project Coordinator in Ukraine to create and advocate for the National Civil Society Promotion Strategy. In February 2016, the President of Ukraine issued a decree approving the National Strategy for Promoting the Development of Civil Society in Ukraine for 2016-2020.



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2016



SUCCESS STORIES

THE CCC-ADMINISTERED UNDP BUSINESS GRANTS PROGRAM HELPS AND INSPIRES

- Maxim Nova, an internally displaced person, received a grant and built a greenhouse facility in the city of Hirske in Luhansk Region, just a few kilometers away from the separation line. He modernized his business and built an industrial grade greenhouse, where he grows ornamental plants, coniferous trees, flowers and vegetables. He currently employs three individuals.
- Bogdan Chaban, a veteran of ATO and former resident of Donetsk used the UNDP grant to open a cafeteria named “The Reading Hut” in Mariupol, which became an example of not only a popular inexpensive food serving establishment, but also a place where people can meet, socialize, and also can come to attend a cultural event.
- Lyudmila Torba from Luhansk used the grant to start a small tailor shop that makes her own brand of women’s lingerie in the city of Odesa. Her shop purchased and installed commercial grade sewing machines and thus created a number of full-time jobs.
- After moving from Makiyivka to Kharkiv Region, Vitaly Melnychuk decided to raise poultry and livestock in order to gain financial independence for his family and support them psychologically. He spoke to local livestock farmers about their experiences and learned about the livestock production technologies currently used in Ukraine, Poland and the Netherlands from the Internet. This helped him recognize good opportunities for livestock farming. He developed a business plan and applied for a grant to the UNDP. The grant money allowed him to purchase necessary equipment, set up an incubator and launch the livestock and poultry production and sales.
- In Donetsk, the well-known Sherwood language school offered a range of language courses from English to Turkish. At present, the school has relocated to the city of Dnipro and continues teaching language courses. The business recovery grant enabled the owners of the private enterprise “Sherwood School of Foreign Languages” to create a new team of teachers and set up the school in a new place.
- Moving from Luhansk to Kharkiv Region, Pavlo Makarovych Stepanov started his own business. Now, along with the other four employees, he is engaged in artisan smithery and custom makes various products from metal. This became possible thanks to a grant from UNDP. Pavlo Makarovych prepared a business plan and participated in the grant competition. Purchased necessary machine tools and other equipment for entrepreneurship on the grant funds.
- Ihor Ternovyi, an entrepreneur from Mariupol and a grantee of the small grants program, opened “The Good Bakery,” a mini-bakery business. Now residents of the city’s Azov district have the opportunity to buy fresh bread baked close to their homes. The grant award was used to purchase baking equipment necessary to launch the business and create additional jobs. The bakery was opened and the first sales started on December 27, 2015. The main competitive advantage is the availability of hot fresh bread baked according to a tried and true recipe.



2017

SUMMARY
OF CCC'S
ACTIVITIES FOR
EACH YEAR



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2017



PROJECTS

Project Name	Project Goal/Outline	Donor	Implementation Period
2016 CSO Sustainability Index for Eastern Europe and Asia	Goal: Evaluate the progress in the development of a wide range of CSOs operating in Europe, Eurasia and Ukraine in particular as well as civil society activities during calendar year 2016.	USAID / MSI (Management Systems International, USA)	2011 – 2017
Small Grants Program for Business Development by Internally Displaced Persons and Local Communities of Donetsk and Luhansk Regions	Goal: Improve the lives of internally displaced persons and the local residents of Donetsk and Luhansk Regions by supporting private entrepreneurship and small businesses.	The United Nations Development Programme in Ukraine, Ministry of Foreign Affairs of Poland, Government of Japan	July 2017 – January 2018
Designing Strategies of Local Socio-Economic Development and Plans of Organizational Development of Local Government Bodies; Provide Consultations Regarding Organization Development Planning to the Amalgamated Territorial Communities of Donetsk and Luhansk Regions	Goal: Provide support to the 7 amalgamated territorial communities in Donetsk and Luhansk Regions in designing strategies of their social and economic development and in planning organizational development of their local governments.	The United Nations Development Programme in Ukraine	July 2017 – December 2017
Capacity Building for Amalgamated Territorial Communities in Social Provision	Goal: Improve the quality of and access to social services for the amalgamated territorial community residents by strengthening the local government's capacity and developing local infrastructure	Council of Europe	August 2017 – November 2017
Strengthening the Capacity of Local Governments and Agencies of Regional Development of Donetsk and Luhansk Regions	Goal: Ensure effective anticorruption efforts by improving transparency of executive and local government bodies and by promoting public monitoring.	The United Nations Development Programme in Ukraine	September 2017 – February 2018
Increasing Transparency and Publicity of Civil Society Organizations	Goal: Promote government transparency and accountability in Ukraine by developing a standard assessment of government performance by measuring the government and citizen interaction.	The United Nations Development Programme in Ukraine, Ministry of Foreign Affairs of Denmark	15 September 2017 – 15 September 2018



SUMMARY OF CCC'S ACTIVITIES FOR EACH YEAR

2017



CCC ACTIVITIES IN FACTS AND FIGURES

- CCC team together with partner organizations were engaged into 6 projects that addressed the following areas:
 - Development of civil society organizations (2).
 - Community development (4).
- As part of the UNDP business grants program, CCC ensured that 72 grants distributed to internally displaced persons and to local residents of Donetsk and Luhansk Regions were properly administered. The grants supported implementation of the business plans that created 710 new jobs.
- The Center assessed the needs for social services in the 6 amalgamated territorial communities of Ivano-Frankivsk, Luhansk and Kherson Regions.
- CCC experts supported the development and approval of 6 local social services development programs in the 6 amalgamated territorial communities of Ivano-Frankivsk, Luhansk, Kherson Regions.
- The Center conducted 14 training events that highlighted territorial community governance issues and improved management practices of the municipal government. The officials from the local executive bodies of 7 amalgamated territorial communities in Donetsk and Luhansk Regions attended the training.
- CCC consultants supported the development of strategic plans for 7 amalgamated territorial communities in Donetsk and Luhansk Regions.

KEY EVENTS OF THE YEAR

- CCC was actively involved in the development of territorial communities' capacity to ensure access to quality social services. Six united territorial communities of Ivano-Frankivsk, Luhansk and Kherson Regions took part in a project designed to enhance the local governments' capability to manage social services, as well as to improve the infrastructure that supports social service organizations that aid disadvantaged, distressed and vulnerable persons.
- The CCC Executive Director Volodymyr Kupriy was appointed to the position of the First Deputy Head of the National Agency of Ukraine for Civil Service.





SUCCESS STORIES

CCC assists newly formed amalgamated territorial communities in developing their capability to provide social services

Chaplynka Amalgamated territorial community was formed in Kherson Region in 2016. The decentralization does not only give extra powers to communities but also encourages local governments to assume more responsibility. The residents of the newly created ATC expect higher quality of social services. CCC and the Council of Europe helped Chaplynka ATC create a new community-owned institution “Social Services Center” by providing it with adequate facilities and resources. At present the staff of 10 social workers is responsible for providing qualified social services to the population of 17.5 thousand people using modern information and communication technologies and equipment. The village council approved an appropriate local social services development program based on a detailed community needs assessment.

The first step in the implementation of the project “Strengthening the ATCs’ social services capacity” for Chaplynka ATC located in Kherson Region was the establishment of a community-owned center «Social Services Center». The resources provided by the project sponsors have played a decisive role in the local government’s decision to open the center since it required significant spending from the local budget.

Based on the results of the ATC’s social services needs assessment and the social profile of the community population the ATC designed two programs – “The Development of Social Services in the ATC” and “The Village Council’s Program of Social Protection of the Population.” The project provided the newly created community center with a facility and the full equipment set up, as well as the supplies needed to support the functions of social workers. In January 2018, an extra social worker position was added to the staff of the Social Services Center. The results of the needs assessment were also used to expand the list of services available for the community. Thus, a mobile team of social workers was created to provide emergency counseling and support services to victims of gender-based violence; the creation of a foster family was almost complete, and the referral system involving regional physical therapy specialists that rehabilitate children with disabilities was established. Now the rehabilitation specialists can see patients on site in the ATC twice a year, outside of the regional rehabilitation center. The ATC not merely increased its capacity in providing social services to the community, but significantly improved the quality and complexity of these services.

Aliona Rashchupkina

Chaplynka League of Social Workers of Ukraine





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PROFESSIONAL DEVELOPMENT OF CCC STAFF AND ITS MEMBERS





CCC is a dynamic team of specialists who share the ideals of democracy and civil society and promotes their advancement in Ukraine. This is a constantly evolving team, as CCC periodically brings onboard new specialists from different fields.

The CCC Creative Center provides for continuous professional development of its members and staff and uses every opportunity to facilitate their participation in trainings, seminars and other educational activities organized both by the Center and other institutions.

In 2012-2017, CCC employees took part in the following training events: “Positive Thinking Training Course” (organized by CCC using a Marketplace voucher, 2012), “Citizens Participation” (organized by the World Bank,

2016); “Outcome-based Project Monitoring and Evaluation Course” (World Bank, National Academy of Public Administration under the President of Ukraine, 2015 and 2016); “Improving Access of Civil Society Organizations in Ukraine to the Delivery of Social Services” (organized by the OSCE Project Coordinator in Ukraine, 2017); Human Resources Management, Municipal Management and Community Strategic Planning (organized by the Council of Europe, 2017). These training activities were instrumental in further developing the CCC professional capacity and introducing recent strategies, approaches, and interesting know how into the organization’s work.

CCC participates in the annual organizational development forums, where it shares its best practices and success stories.



CCC MEMBERS SPEAK



The CCC Creative Center team is always focused on success, on achieving the desired outcome. That explains why the Center's projects are clearly defined, specific and have practical application. I particularly remember the "New Breath of Culture" project focused on the eastern and southern regions of Ukraine. The CCC trainers tried to help the training course attendees breathe new life into Ukrainian museums, put them on a viable footing, and make them modern and relevant. The project achieved good results, the museum staff began to put together business development strategies, come up with creative ideas, study their clients' needs, etc. CCC is a team that really changes the world around, because if people do their job professionally and with love the success will surely come soon.

Lyubov Lukyantseva

In 2017, together with the CCC team I had an opportunity to get engaged in a project that assisted territorial communities in their activities. I contributed to the development of plans of anti-corruption prevention measures in four ATCs in Luhansk and Donetsk Regions. Together with people representing these ATCs we identified corruption risks associated with local governments' operations, and outlined measures designed to minimize them. I very much hope that the plans of corruption prevention actions in the four ATCs will promote transparency and accountability of their local governments and will be instrumental in preventing corruption.

Oksana Matusyak

I became involved in the "Democratization, Human Rights and Civil Society Development" Program in October of 2013. The TOT course and a study visit to two CSOs in November of 2013 organized by the Program and INTRAC gave me the requisite knowledge and skills. In November-December of 2013, I performed an evaluation of three Ukrainian CSOs and in February of 2014 I facilitated the design of these CSOs' organizational development plans. My work in the "Democratization, Human Rights and Civil Society Development" Program in 2013-2016 provided me with additional experience in assessing the organizational development of CSOs in Ukraine. Now I have every opportunity to apply this experience to working with other CSOs.

Andriy Zaluzhnyy

It's always interesting to find out how people get into their respective career fields, how they achieve success, how they make their way to the top. Particularly fascinating are the stories that talk of a sincere and long-standing friendship that grew out of a working together in one team. My greatest success lies in the fact that in the distant 1997 the fate brought me to a close-knit team of trainers at the CCC Creative Center. These people taught me to appreciate the philosophy behind the civil society sector and cultivate my own organization and help other colleagues cultivate theirs. And then there was a training on positive perception ... it was an unparalleled experience which made it possible to look at ordinary things from a non-ordinary angle. So, the membership in the CCC team is my true success.

Eleonora Vyshnyak



CCC MEMBERS SPEAK



On February 3-4, 2014, 25 librarians from public libraries attended a train-the-trainers workshop the topic of which was “Principles of employment and effective job search.” This training took place in Lviv and was part of the Bibliomist program supported by the Council for International Research and Exchanges (IREX). The purpose of the training was to provide the attendees with the opportunity to learn various interactive adult learning techniques, familiarize them with the essential points of conducting training sessions, and also teach the knowledge and skills instrumental in gaining employment and doing an effective job search. As a result, these librarians started to use their libraries for teaching job seeking strategies on their own focusing on those customers who are looking for their first job (youth), or those with employment history who are either temporarily unemployed or seek to change jobs, retired individuals searching either for a full time or part time employment. The librarians – trainers disseminated information about the successes of their library-based training efforts in the Facebook using the Employment and Library message group (<https://www.facebook.com/groups/614889851898076>) created by them right after the TOT workshop to keep in touch. The message group is intended for the library staff and librarians who are willing to start or already helping customer to search for work. In addition, the group members post news about any events organized by libraries in Ukraine that pertain to employment, effective job search, and opening your own business.

I remember how in January of 2012 I came to attend a training – of – trainers workshop at the CCC Creative Center. There was a terrible snowstorm that day. However, an idea of not attending never crossed my mind, even once ... Since that day, the day I was born as a trainer, I have evolved as an expert with experience in interesting international projects and specializing in the public-sector issues. As early as 2014, I came from Donetsk to CCC to spend only one month working on a project at the CCC office, and then stayed together with my son for almost two years in the very literal sense because I had no place to live other than the office. CCC became home to me in every sense of the word. Each project for me is not only an instrument for practicing my life's values and making the world better, but also a training tool that also helps me develop as a specialist and a creative person.

Olena Bikla

Oksana Ivasiv



CCC VOLUNTEERS

One cannot imagine CCC without volunteers. They are fully involved in everything the organization does on a daily basis. Volunteers are the source of untiring energy and original solutions. Without volunteers the Creative Center CCC would not be creative. We pay a lot of attention to the professional development of volunteers. Therefore, CCC seeks to engage primarily the individuals with high degree of motivation to work as volunteers in the organization. Consequently, from 2012 to 2017, CCC worked with 10

volunteers who were students from the universities in the USA, Switzerland and Ukraine, as well as non-students from among the Ukrainian creative youth. All of them were actively engaged in the implementation of CCC projects, and all CCC – organized training and special events. Also, a student from Switzerland wrote and defended his master's degree thesis at the University of Bern using the data from the CCC's long-term study of CSOs development in Ukraine (1998 - 2012).

PLANNING CCC ACTIVITIES

Additionally, the CCC staff and its members worked to implement the 2011 - 2016 strategic plan during the period covered by this report.

CCC PUBLICATIONS

Preparation and publication of printed and online resource materials is also an important element of the CCC's development effort. In 2012-2017, the Center put out the following publications (see <http://www.ccc-tck.org.ua/library/drukovani-vidannya>):

- The City of Kyiv's CSOs Survey Analysis, 2017
- The 2016 - 2017 CSO Sustainability Index for Ukraine
- Public Consultations: Good Practice Modalities. Training on How to Manage and Run Public Consultations, 2016
- The 2015 CSO Sustainability Index for Ukraine
- Regional CSO Hubs: 2 years on, 2016
- Existing Mechanisms of Co-operation between the Government and Civil Society Organizations in the Context of Implementation of the National Strategy of Civil Society Development in Ukraine 2016 – 2020, 2016
- Pilot Method of Government Performance Evaluation for Citizen – Government Interaction, 2016
- Civil Society Organizations in Ukraine. Study Findings, 2016
- Measuring Citizen Satisfaction with Particular Aspects of Courts Performance in Kherson Region and the Commercial Court Performance in Mykolaiv Region, 2016
- Civil Society in Ukraine: Report on the Study Findings, 2016
- Measuring Citizen Satisfaction with Particular Aspects of Courts Performance in Odesa Region, 2015
- The 2014 – 2015 CSO Sustainability Index for Ukraine
- Truly Together. Best Cooperation Practices in Rural Development in Slovakia and Ukraine, 2015
- Civil Society Organizations in Ukraine: Progress and Current Status, 2002 – 2013
- The 2013 – 2014 CSO Sustainability Index for Ukraine
- 2013 Report on the External Evaluation of Court Performance Program Based on the Citizen Report Cards
- Assessing the Civil Society Development and Citizens' Participation in Ukraine, 2013
- The 2012 – 2013 CSO Sustainability Index for Ukraine



- Assessing the Social and Economic Impact of the Ukrainian Charitable Organizations on the National Economy, 2013
- The 2012 CSO Sustainability Index for Ukraine (full report in Ukrainian language), Ukraine – 2013 CSO Sustainability Index
- Models of Funding Advocacy Organizations, Research Institutions and Think Tanks from Local Sources, 2012
- Civil Society Organizations in Ukraine: Progress and Current Status, 2002 – 2011, 2012
- Measuring Citizen Satisfaction with Courts Performance: Cherkasy Regional Court of Appeal, Chornobayivsk District Court of Cherkasy Region, 2012
- Measuring Citizen Satisfaction with Particular Aspects of Court Performance: Analytical Report. Prymorsk District Court of the City of Odesa, 2012
- Measuring Citizen Satisfaction with Particular Aspects of Court Performance: Analytical Report. Ivano-Frankivsk Regional Court of Appeal, 2012
- Glossary of Terms and Concepts Used in Civil Society, 2012
- Ukraine 2011 and 2012 – CSO Sustainability Index

ON-LINE RESOURCES

(<http://www.ccc-tck.org.ua/online-resources>):

- Report Writing. UNDP Grants Competition. Video Instructions
- Video Instructions on Grant Reporting to the UNDP Business Grants Program
- Information on the United Nations Development Program's Grants Competition among internally displaced persons living in Dnipropetrovsk, Zaporizhzhia, Kyiv, Odesa, Poltava, Kharkiv, Luhansk, Donetsk Regions, Kyiv and the local residents of Donetsk and Luhansk Regions (the territories controlled by the Ukrainian government) who seek to start, restore or further develop their private business
- The decentralization of power and the reform of local government. Part One. What for?
- The decentralization of power and the reform of local government. Part Two. How?
- The decentralization of power and the reform of local government. Part Three. Myths
- The final conference of participants of the Young Librarians Leadership Program
- Ukrainian and foreign reference publications on annual report writing.



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SIX-YEAR FINANCIAL STATEMENT

SIX-YEAR FINANCIAL STATEMENT

Income (US Dollars)

Funding Sources	2012	2013	2014	2015	2016	2017
Grants:						
▶ USAID (UNITER, MSI, Chemonics)	186,235	92,192	5,420	23,441	7,264	5,760
▶ European Union	162,630	63,604.	18,811	12,624	1,808	
▶ U.S. Peace Corps in Ukraine	17,607		9,821			
▶ European Council						85,188
▶ Pioneer HI-Bred Foundation (USA)			40,561	20,720		
▶ IREX, Young Librarians Program		14,554	43,663			
▶ UN Office in Ukraine		203,675	60,531	1,793,310	1,234,390	1,307,286
Donations from Individuals	2,048	4,173	2,435	1,063	770	590
Passive Income	1,570	1,280	4,284	650	1,891	504
Other Revenues	1,765			1,185		
TOTAL	371,855	379,478	185,526	1,852,993	1,246,123	1,399,328

Expenses (US Dollars)

Types of Expenses	2012	2013	2014	2015	2016	2017
Balance Remaining from Previous Year	14,605	62,198	215,476	21,270	722,218	228,647
1. Administrative Expenses	23,475	22,161	21,200	26,459	25,328	29,477
2. Program Activities:	300,787	204,039	358,532	1,125,586	1,714,366	1,219,486
TOTAL	324,262	226,200	379,732	1,152,045	1,739,694	1,248,963
Carry-Over Balance for Next Year	62,198	215,476	21,270	722,218	228,647	379,012



2017 AUDITOR'S REPORT EXCERPT

AUDITOR'S OPINION (INDEPENDENT AUDIT REPORT)

Of Charity Foundation CCC
Creative Center's Financial
Statements for 2016

Under Agreement No. 02/08-1A dated August 2, 2017 between the Limited Liability Company Intellect Capital Audit Firm represented by Director Maria V. Nikolayeva (the Contractor) and Charity Foundation CCC Creative Center represented by President Lyubov Palyvoda (the Client), the Contractor performed an audit of the Client's financial statements for 2016 as of 12-31-2016, and the CCC Creative Center Charity Foundation's revenues and expenditures for January 1, 2016 - December 31, 2016 for the purpose of reporting accuracy of financial statements, the amount of revenue and the proper use of funds according to the intended purpose.

When auditing the Charity Foundation CCC Creative Center's transactions, we verified accuracy of the amount of revenue and proper use of funds according to the intended purpose by the Charity Foundation CCC Creative Center in the financial year of 2016. We have planned and executed our audit so as to obtain reasonable assurances of accuracy of revenue and its use according to the intended purpose by the Charity Foundation CCC Creative Center in the financial year of 2016. The audit included test examination of the accounting records.

We believe that the audit provides evidence for the following opinion.

The Foundation's accounting system is commensurate with its size, structure and the type of operation. It also ensures appropriate collection and processing of data.

The auditor confirms the accuracy of bookkeeping, classification and evaluation of all types of assets of the Charity Foundation CCC Creative Center, entire compliance of financial statements to the accepted accounting standards, specifically those set forth in the Law of Ukraine No. 996-XIV dated 07-16-1999 "On

Accounting Practices and Financial Reporting in Ukraine" and in the National Accounting Provision (Standard) 1 "General Requirements to Financial Reporting" (Ministry of Finance Order No. 73 of 02-07-2013).

The data in accounting reports correspond to analytical accounting data and are supported by primary documents. The accounting procedures include the plan of accounts approved by the Ministry of Finance Order No. 291 of 11-30-1999.

Pursuant to the law in effect, the organization level accounting policy was accepted and approved by the order of the executive director. The accounting policy was not changed during the reporting period.

In our opinion, the financial statements give a true and fair view with all essential detail of the financial transactions of the Charity Foundation CCC Creative Center from January 1, 2016 to December 31, 2016, its annual financial position for the year then ended, in accordance with National Accounting Provisions (Standards).

Intellect Capital Audit Firm, LLC
Director, Auditor
Maria V. Nikolayeva



I Approve the Report (Signature) Nikolayeva M.V.



ТОВ «Аудиторська фірма «ІНТЕЛЕКТ-КАПІТАЛ»
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творчий центр тіу

LIST OF DONORS,
PARTNERS,
EMPLOYEES
AND MEMBERS
IN 2012 – 2017



LIST OF DONORS, PARTNERS, EMPLOYEES AND MEMBERS:

DONORS

The U.S. Agency for International Development (USAID)
The European Union
US Peace Corps in Ukraine
Ministry of Foreign Affairs of Denmark
Ministry of Foreign Affairs of Poland
United Nations (UN) Office in Ukraine
Council of Europe
Government of the United Kingdom
Government of the Czech Republic
Government of Japan
Chemonics (USA)
GrassrootSoccer (USA)
IREX (USA)
Management Systems International, Inc. (USA)
Pact, Inc (USA)
Pioneer HI-Bred Foundation (USA)

PARTNERS

The Executive Committee of the Ukrainka Township Council
Agency for Private Initiative Development, the City of Ivano-Frankivsk
Luhansk Regional Agency of Sustainable Development, Luhansk
Askania-Nova Amalgamated Territorial Community (ATC)
Association DRONI, Georgia
Small Towns Association of Ukraine
Communities Finance Officers Association, Armenia

Biloukrainka ATC, Luhansk Region
Vytvytsia ATC, Ivano-Frankivsk Region
Armenian Young Women's Association (AYWA), Armenia
Civil Society Organization (CSO) "Tochka Dostupu" ("Point of Access"), Donetsk Region
European Association for Local Democracy (ALDA), Belgium
Urban Development Institute of Moldova, the Republic of Moldova
Kosmach ATC, Ivano-Frankivsk Region
Lyman ATC, Donetsk Region
Foundation in Support of Local Democracy – Regional Centre from Lublin, Poland
Mykolaivka ATC, Donetsk Region
Town of Novolukomlia Executive Committee, Belarus
Novopskov ATC, Luhansk Region
The Student-Youth Council (SYC), Georgia
Troitske ATC, Luhansk Region
Ukrainian Library Association
The Lev Sapieha Foundation, Belarus
The Kherson City Center of Youth Initiatives "Totem," Kherson Region
Center for Support for Economic Initiatives, Azerbaijan
The Center for Strategic Research and Development of Georgia, Georgia
Chaplynka ATC, Kherson Region
Chaplynka District Branch of the League of Social Workers, Kherson Region
Cherkaske ATC, Donetsk Region
Chmyrivka ATC, Luhansk Region



CCC TEAM

CCC President

Lyubov Palyvoda

Executive Board

Oksana Matusyak, Head

Andriy Vyshniak

Andriy Zaluzhnyy

Advisory Board

Vladyslav Kucherenosov

Larysa Tatarinova

Tetiana Kondratiuk

Management

Volodymyr Kupriy, Executive Director

Hanna Vaskevich, Financial Director

Staff:

Anastasia Gernega, Project Manager

Vadym Andriyenko, Project Assistant

Ivan Ledchak, Project Assistant

Igor Dolinsky, IT-Specialist

Inna Khrabrovska, Accountant

Mykhailo Koilyak, Administrative Coordinator

Natalia Kupriy, Project Manager

Natalia Yaschenko, Secretary

Roman Shutov, Project Manager

Sophia Golota, Project Manager

Yulia Krasiy, Project Manager

Members/Trainers:

Ayder Khalilov, Trainer-Consultant, Evaluation Expert

Andriy Vyshniak, Trainer-Consultant

Andriy Zaluzhnyy, Trainer-Consultant, CSO Development

Halyna Kazachkovska, Trainer-Consultant, CSO Development Expert

Eleonora Vyshniak, Trainer-Consultant

Elvina Khalilova, Consultant

Lyubov Lukyantseva, Trainer-Consultant

Oksana Gliebushkina, Trainer-Consultant

Oksana Ivasiv, Trainer-Consultant, CSO / Community Development Expert

Oksana Matusyak, Trainer-Consultant, Evaluation Expert

Oleksiy Koval, Trainer-Consultant

Olena Bikla, Trainer-Consultant, Evaluation Expert









творчий центр тцк